

**BEFORE THE STATE OF NEW JERSEY
OFFICE OF ADMINISTRATIVE LAW
BOARD OF PUBLIC UTILITIES**

**IN THE MATTER OF THE PETITION)
OF PIVOTAL UTILITY HOLDINGS, INC.) BPU DKT. NO. GR09030195
D/B/A ELIZABETHTOWN GAS FOR) OAL DKT. NO. PUC-03655-2009N
APPROVAL OF INCREASED BASE TARIFF)
RATES AND CHARGES FOR GAS SERVICE)
AND OTHER TARIFF REVISIONS)**

**DIRECT TESTIMONY OF ROBERT J. HENKES
ON BEHALF OF THE
NEW JERSEY DEPARTMENT OF THE PUBLIC ADVOCATE
DIVISION OF RATE COUNSEL**

PUBLIC VERSION - REDACTED

**RONALD K. CHEN
PUBLIC ADVOCATE OF NEW JERSEY**

**STEFANIE A. BRAND, ESQ.
DIRECTOR, DIVISION OF RATE COUNSEL**

**31 CLINTON STREET, 11TH FLOOR
P.O. BOX 46005
NEWARK, NEW JERSEY 07101**

Filed: AUGUST 21, 2009

**IN THE MATTER OF THE PETITION OF PIVOTAL UTILITY HOLDINGS, INC.
D/B/A ELIZABETHTOWN GAS FOR APPROVAL OF INCREASED BASE TARIFF
RATES AND CHARGES FOR GAS SERVICE AND OTHER TARIFF REVISIONS**

**BPU Docket No. GR09030195
OAL DOCKET NO. PUC 03655-2009N
Direct Testimony of Robert J. Henkes**

TABLE OF CONTENTS

| | <u>Page</u> |
|---|-------------|
| I. STATEMENT OF QUALIFICATIONS | 1 |
| II. SCOPE AND PURPOSE OF TESTIMONY | 3 |
| III. CASE OVERVIEW AND SUMMARY OF FINDINGS AND CONCLUSIONS | 5 |
| IV. REVENUE REQUIREMENT ISSUES | 11 |
| A. RATE BASE | 11 |
| - Utility Plant in Service | 13 |
| - Accumulated Depreciation Reserve | 14 |
| - Pension and Other Post Employment Benefits | 15 |
| - ETG Accumulated Deferred Income Taxes | 18 |
| - AGSC-Allocated Accumulated Deferred Income Taxes | 19 |
| - Cash Working Capital | 20 |
| - Consolidated Income Tax Benefits | 20 |
| B. OPERATING INCOME | 25 |
| - Interest Synchronization Adjustment..... | 26 |
| - Sales Adjustments | 27 |
| - AGSC Cost Allocation Adjustment | 32 |
| - Incentive Compensation Expense Removal | 34 |
| - ETG Vacancies | 41 |
| - AGSC Vacancies | 43 |
| - Officers Benefit Expense Adjustments..... | 46 |
| - Uncollectible Expense Adjustment | 49 |
| - Conservation Program Expense Removal | 52 |
| - New Jersey Call Center Expense Adjustment | 52 |
| - Environmental Remediation Labor Expense Adjustment..... | 54 |
| - PRP Regulatory Asset Amortization Adjustment | 54 |
| - Miscellaneous Expense Adjustments | 56 |

| | |
|---|-------------|
| - Depreciation Expense Adjustment | 57 |
| | <u>Page</u> |
| - Accounting Orders | 58 |
| C. REVENUE CONVERSION FACTOR | 59 |

SCHEDULES RJH-1 THROUGH RJH-23

APPENDIX I: Prior Regulatory Experience of Robert J. Henkes

I. STATEMENT OF QUALIFICATIONS

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Q. WOULD YOU STATE YOUR NAME AND ADDRESS?

A. My name is Robert J. Henkes and my business address is 7 Sunset Road, Old Greenwich, Connecticut 06870.

Q. WHAT IS YOUR PRESENT OCCUPATION?

A. I am Principal and founder of Henkes Consulting, a financial consulting firm that specializes in utility regulation.

Q. WHAT IS YOUR REGULATORY EXPERIENCE?

A. I have prepared and presented numerous testimonies in rate proceedings involving electric, gas, telephone, water and wastewater companies in jurisdictions nationwide including Arkansas, Delaware, District of Columbia, Georgia, Kentucky, Maryland, New Jersey, New Mexico, Pennsylvania, Vermont, the U.S. Virgin Islands and before the Federal Energy Regulatory Commission. A complete listing of jurisdictions and rate proceedings in which I have been involved is provided in Appendix I attached to this testimony.

1 **Q. WHAT OTHER PROFESSIONAL EXPERIENCE HAVE YOU HAD?**

2 A. Prior to founding Henkes Consulting in 1999, I was a Principal of The Georgetown
3 Consulting Group, Inc. for over 20 years. At Georgetown Consulting I performed the same
4 type of consulting services as I am currently rendering through Henkes Consulting. Prior
5 to my association with Georgetown Consulting, I was employed by the American Can
6 Company as Manager of Financial Controls. Before joining the American Can Company, I
7 was employed by the management consulting division of Touche Ross & Company (now
8 Deloitte & Touche) for over six years. At Touche Ross, my experience, in addition to
9 regulatory work, included numerous projects in a wide variety of industries and financial
10 disciplines such as cash flow projections, bonding feasibility, capital and profit forecasting,
11 and the design and implementation of accounting and budgetary reporting and control
12 systems.

13

14 **Q. WHAT IS YOUR EDUCATIONAL BACKGROUND?**

15 A. I hold a Bachelor degree in Management Science received from the Netherlands School of
16 Business, The Netherlands in 1966; a Bachelor of Arts degree received from the University
17 of Puget Sound, Tacoma, Washington in 1971; and an MBA degree in Finance received
18 from Michigan State University, East Lansing, Michigan in 1973. I have also completed
19 the CPA program of the New York University Graduate School of Business.

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II. SCOPE AND PURPOSE OF TESTIMONY

Q. WHAT IS THE SCOPE AND PURPOSE OF THIS TESTIMONY?

A. I was engaged by the New Jersey Department of the Public Advocate, Division of Rate Counsel (“Rate Counsel”) to conduct a review and analysis and present testimony in the matter of the petition of Pivotal Utility Holdings Inc. d/b/a Elizabethtown Gas (“ETG” or “the Company”) for increased base tariff rates and charges for gas service and other tariff revisions.

The purpose of this testimony is to present to the New Jersey Board of Public Utilities (“BPU” or “the Board”) the appropriate rate base, pro forma operating income, revenue conversion factor and overall revenue requirement for RTG in this proceeding. In the determination of ETG’s appropriate revenue requirement, I have relied on and incorporated the recommendations of the following Rate Counsel witnesses:

- Matthew Kahal, concerning the appropriate capital structure, capital cost rates and overall rate of return of ETG in this proceeding;
- David Peterson, concerning ETG’s appropriate cash working capital requirement;
- Michael Majoros, concerning ETG’s appropriate depreciation rates; and
- Richard Lelash, concerning the appropriate rate treatment of (1) the proposed New Jersey Call Center; (2) the proposed conservation program expenses; and (3) the environmental remediation related internal labor expenses.

Henkes Direct Testimony
Elizabethtown Gas – BPU Docket No. GR09030195

1 In developing this testimony, I have reviewed and analyzed ETG’s original March 10,
2 2009 filing and supporting testimonies and exhibits; ETG’s June 19, 2009 6+6 update
3 filing and supporting testimonies and exhibits; ETG’s responses to initial and follow-up
4 data requests submitted by Rate Counsel and BPU Staff; and other relevant documents
5 and data, including prior Board Orders involving ETG.

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III. CASE OVERVIEW AND SUMMARY OF FINDINGS AND CONCLUSIONS

Q. PLEASE PROVIDE AN OVERVIEW OF THIS RATE CASE.

A. ETG’s current base rates were set pursuant to the Board’s Order in Docket No. GR02040245, dated November 22, 2002. Subsequent to that event, the Board authorized the acquisition of ETG by AGL Resources Inc. by Order issued November 17, 2004 in BPU Docket No. GM04070721. As a condition of this November 17, 2004 Order, ETG was required to implement a five-year base rate stay-out and to make a base rate filing no later than March of 2009 for rates to be effective in January 2010. The Company’s base rate filing in the instant proceeding is being made in compliance with this November 17, 2004 BPU Order.

In its original filing dated March 10, 2009, the Company requested a base rate increase of \$24,817,656, representing an increase of approximately 4.71% over the Company’s pro forma revenues at current rates. This requested rate increase could be broken out by the following causative components:

| | |
|--|----------------|
| - Carrying Cost of Increased Rate Base | \$5.8 million |
| - Increased Depreciation Expense | 9.1 |
| - Increased Cost of Capital | 4.0 |
| - Increased Uncollectible Expenses | 5.0 |
| - Increased O&M Expenses | 2.1 |
| - Increased Margins from Customer Growth | (0.7) |
| - Other Items | <u>(0.5)</u> |
| Total | \$24.8 million |

In determining this original rate request, ETG used as the test period the 12-month period

1 ended September 30, 2009, containing 3 months of actual data and 9 months of projected
2 data.¹ The filing also included proposed post-test period adjustments for projected changes
3 in rate base and capital structure and projected changes in most expenses through the end of
4 calendar year 2009. In addition, the filing included projected changes in revenues and
5 certain expenditures through February 28, 2010.

6
7 The original rate increase request includes proposed revisions in the Company's
8 depreciation rates resulting in an increase in the Company's revenue requirement of
9 approximately \$3 million.

10
11 In addition to the proposed base rate increase, ETG is proposing various rate design
12 changes. These rate design proposals include the elimination of declining block rates in the
13 residential class and an increase in certain customer charges. The Company is also
14 proposing a number of tariff changes that are designed to refine and simplify tariff
15 administration, and make it more customer friendly. Furthermore, as part of its rate design
16 proposals in this case, the Company is proposing the implementation of a new Efficiency
17 and Usage Adjustment ("EUA") clause designed to allow the Company to recover its cost
18 of service as customer usage declines as a result of conservation and other factors. Under
19 the EUA, changes in actual use per customer for certain residential and commercial
20 customer classes will be reconciled to the usage determinants underlying the Company's
21 rates.

22
23 In addition to the changes in rates and tariffs just discussed, the Company seeks an
24 accounting order from the Board enabling it to defer (1) certain transition costs that will be

¹ This original filing is referred to as the "3+9 filing."

Henkes Direct Testimony
Elizabethtown Gas – BPU Docket No. GR09030195

1 incurred by ETG to relocate its call center to New Jersey; (2) potential future costs incurred
2 to implement recommendations that may arise from its pending management audit; and (3)
3 potential future costs that may be incurred to comply with New Jersey’s Energy Master
4 Plan.

5
6 Finally, the Company is requesting that the results of the Company’s separate Utility
7 Infrastructure Enhancement (“UIE”) and Regional Greenhouse Gas Initiative (“RGGI”)
8 filings be incorporated in the rates to be established in this base rate case. On January 20,
9 2009, ETG filed with the Board a UIE proposal in Docket Nos. EO09010049 and
10 GO09010053 in which ETG proposed several capital projects involving various gas
11 distribution infrastructure-related work outside the scope of its projected normal 2009
12 capital budget. These projects are expected to be completed over the next two years at a
13 projected cost of \$60.4 million. On February 6, 2009, ETG made a filing in accordance
14 with the Regional Greenhouse Gas Initiative legislation (“RGGI”) in Docket Nos.
15 GO09010056 and GO09010060 in which it proposed to implement a series of energy
16 efficiency programs. ETG requests that the Board find a nexus between these two filings
17 and this base rate case and incorporate the results of these separate processes into the
18 Board’s final order in this proceeding.

19
20 **Q. HAS THE COMPANY UPDATED ITS ORIGINAL 3+9 FILING DATED MARCH**
21 **10, 2009?**

22 A. Yes. On June 19, 2009, the Company updated its original 3+9 filing with its proposed 6+6
23 filing. This updated 6+6 filing, which was accompanied and supported by the supplemental

1 testimonies and exhibits of 3 witnesses, not only updated the original 3+9 filing with an
2 additional 3 months of actual data, but also incorporated a number of required filing
3 revisions identified in the update and discovery processes. The June 19, 2009 6+6 update
4 filing indicates a revised rate increase request of \$17,362,668, which is \$7,454,988 lower
5 than the Company original 3+9 filing rate increase request of \$24,617,656.

6
7 **Q. WILL THE COMPANY FURTHER UPDATE ITS RATE CASE FILING FOR 9+3**
8 **AND 12+0 RESULTS?**

9 A. It is my understanding that this is indeed the Company's intention. However, it took over 2
10 ½ months for the Company to update its 3+9 filing (containing actual results through
11 December 31, 2008) with the 6+6 filing (containing actual results through March 31,
12 2009). Based on this experience, the Company's 9+3 filing (containing actual results
13 through June 30, 2009) in all likelihood will not be available until the third week of
14 September 2009 and the 12+0 filing (containing actual results for the entire test year)
15 would not be available until sometime in March 2010.

16
17 The August 21, 2009 due date for this testimony necessarily required me to use the 6+6
18 update filing as the starting point of the revenue requirement presentations contained in this
19 testimony and the attached Schedules RJH-1 through RJH-23. However, to the extent
20 allowed by the procedural schedule of this case, the revenue requirement positions
21 currently contained in this testimony should be updated to reflect 9+3 and 12+0 filing
22 conditions after appropriate reviews.

23

1 **Q. COULD YOU NOW SUMMARIZE YOUR REVENUE REQUIREMENT**
2 **FINDINGS AND CONCLUSIONS IN THIS CASE?**

3 A. Yes. I have reached the following revenue requirement findings and conclusions in this
4 docket:

5 1. The appropriate rate base amounts to \$400,013,729 which is \$44,074,946 lower
6 than ETG's proposed 6+6 updated rate base of \$444,088,675. Schedules RJH-1,
7 line 1 and RJH-3.

8
9 2. The appropriate forma operating income amounts to \$37,863,796 which is
10 \$10,563,933 higher than ETG's proposed 6+6 updated pro forma operating
11 income of \$27,299,863. Schedules RJH-1, line 4 and RJH-9.

12
13 3. The appropriate overall rate of return on rate base, as recommended by Rate
14 Counsel witness Matthew Kahal, is 7.52%, incorporating a recommended return
15 on equity of 10.10%. This compares to ETG's proposed 6+6 updated overall rate
16 of return on rate base of 8.41%, including a requested return on equity rate of
17 11.25%. Schedules RJH-1, line 2 and RJH-2.

18
19 4. The appropriate Revenue Conversion Factor to be used for ratemaking purposes in
20 this case is 1.724055 as compared to ETG's proposed Revenue Conversion Factor
21 of 1.727969. Schedule RJH-1, line 6.

22

Henkes Direct Testimony
Elizabethtown Gas – BPU Docket No. GR09030195

1 5. The recommended ratemaking components outlined above indicate the need for a
2 rate decrease of \$13,434,861. This recommended rate decrease is \$30,797,529
3 lower than ETG’s proposed 6+6 updated rate increase of \$17,362,668. Schedule
4 RJH-1, lines 5-7.

5
6 6. The recommended rate decrease of \$13,434,861 represents a decrease of 2.45% in
7 ETG’s pro forma test period operating revenues at current rates. This compares to
8 ETG’s proposed 6+6 updated rate increase percentage of 3.32%. Schedule RJH-1,
9 line 8.

10
11 7. The Board should reject the Company’s request for certain Accounting Orders to
12 defer and eventually charge to the ratepayers (1) certain transition costs that are
13 projected to be incurred by ETG to relocate its call center to New Jersey; (2) costs
14 that may be incurred in the future to implement recommendations that may arise
15 from its pending management audit; and (3) costs that may be incurred in the future
16 to comply with New Jersey’s Energy Master Plan.

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1 **IV. REVENUE REQUIREMENT ISSUES**

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3 **A. RATE BASE**

4
5 **Q. PLEASE SUMMARIZE ETG'S PROPOSED PRO FORMA RATE BASE, THE**
6 **METHOD EMPLOYED BY ETG TO DETERMINE ITS PRO FORMA RATE**
7 **BASE, AND THE RECOMMENDED RATE BASE ADJUSTMENTS.**

8 A. ETG's proposed 6 +6 updated rate base amounts to \$444,088,675 and is shown by rate
9 base component on Schedule RJH-3. All of ETG's proposed pro forma rate base balances
10 except those for materials & supplies, gas stored underground and cash working capital
11 represent fully projected balances as of the post-test period date of December 31, 2009.
12 The proposed rate base balance for materials & supplies represents the actual 13-month
13 average balance for the 12-month period ended March 31, 2009; the proposed rate base
14 balance for gas stored underground represents the 13-month average balance for calendar
15 2009 based on 3 months actual and 9 months of projected data; and the claimed cash
16 working capital requirement has been determined through a detailed lead/lag study
17 approach.

18
19 I have not taken exception to the Company's proposed approach to reflect projected
20 December 31, 2009 balances for all rate base components other than materials and supplies,
21 gas stored underground and cash working capital; and I have accepted the Company's
22 proposed projected December 31, 2009 rate base balances for customer
23 advances/contributions, capital lease obligations and customer deposits – see Schedule

Henkes Direct Testimony
Elizabethtown Gas – BPU Docket No. GR09030195

1 RJH-3, lines 5, 8 and 9. However, for reasons that will be discussed subsequently in this
2 testimony, I have made certain adjustments to the Company’s proposed December 31, 2009
3 balances for utility plant in service; accumulated depreciation; pension and Other Post
4 Employment Benefits (“OPEB”); and accumulated deferred income taxes (“ADIT”) – see
5 Schedule RJH-3, lines 1, 2, 4, 6 and 7.

6
7 While I have accepted the Company’s proposed 13-month average rate base balances for
8 materials and supplies and gas stored underground, I have made an adjustment to the
9 Company’s proposed cash working capital requirement to reflect the recommendations
10 made by Rate Counsel witness David Peterson – see Schedule RJH-3, line 10.

11
12 Finally, I have reflected one rate base component that ETG has failed to reflect. This
13 concerns my recommended rate base deduction for consolidated income tax benefits – see
14 Schedule RJH-3, line 11.

15
16 As summarized on Schedule RJH-3 and shown in more detail in subsequent RJH
17 schedules, the previously described recommended rate base adjustments have the overall
18 effect of reducing ETG’s proposed 6+6 updated rate base by \$44,074,946. Each of these
19 recommended rate base adjustments will be discussed in detail below.

1 - **Utility Plant in Service**

2

3 **Q. PLEASE EXPLAIN YOUR RECOMMENDED UTILITY PLANT IN SERVICE**
4 **ADJUSTMENT SHOWN ON SCHEDULE RJH-3, LINE 1 AND SCHEDULE RJH-**
5 **4.**

6 A. The Company’s proposed overall plant in service balance includes a plant balance of
7 \$13,464,937 that has been allocated from the AGL Service Company (“AGSC”) to ETG.
8 As shown on Schedule RJH-4, this proposed AGSC-allocated plant balance has been
9 derived by the Company by applying an overall blended ETG allocation factor of 13.51%
10 to the total actual AGSC plant in service balance as of March 31, 2009. The blended ETG
11 allocation factor of 13.51% represents the projected 2009 allocation rate used by the
12 Company to allocate AGSC’s budgeted 2009 costs to ETG. For reasons discussed in a
13 subsequent section of this testimony,² I recommend that an overall blended ETG allocation
14 factor of 13.10% be used to allocate AGSC costs to ETG for ratemaking purposes in this
15 case. In addition, since all of the other rate base components proposed by the Company,
16 and accepted by me, in this case reflect projected balances as of December 31, 2009, I have
17 applied the ETG allocation factor of 13.10% to the projected AGSC plant balance as of
18 December 31, 2009. Schedule RJH-4 shows that my recommended approach results in an
19 AGSC-allocated plant in service balance of \$12,633,301 which is \$831,636 less than the
20 Company’s proposed AGSC-allocated plant balance of \$13,464,937. This amount of
21 \$831,636 represents the recommended plant in service adjustment shown on Schedule
22 RJH-3, line 1.

² Testimony section entitled “AGSC Cost Allocation Adjustment”, p. 32.

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- **Accumulated Depreciation Reserve**

Q. PLEASE EXPLAIN YOUR RECOMMENDED ACCUMULATED DEPRECIATION RESERVE ADJUSTMENT SHOWN ON SCHEDULE RJH-3, LINE 2 AND SCHEDULE RJH-5.

A. The Company’s proposed overall accumulated depreciation reserve balance includes a reserve balance of \$7,823,998 that has been allocated from AGSC to ETG. As shown on Schedule RJH-5, similar to what the Company has proposed for its AGSC-allocated plant in service balance, this proposed AGSC-allocated reserve balance has been derived by applying an overall blended ETG allocation factor of 13.51% to the total actual AGSC accumulated depreciation reserve balance as of March 31, 2009 plus projected reserve additions through December 31, 2009. Similar to what I have recommended for the AGSC-allocated plant in service balance, I recommend that a blended ETG allocation factor of 13.10% be used for ratemaking purposes in this case. In addition, I have applied the ETG allocation factor of 13.10% to the revised projected AGSC depreciation reserve balance as of December 31, 2009 that was provided by the Company in its response to RCR-A-47.1. Schedule RJH-5 shows that my recommended approach results in an AGSC-allocated accumulated depreciation reserve balance of \$8,651,106, which is \$309,590 less than the Company’s proposed AGSC-allocated depreciation reserve balance of \$8,960,696. This amount of \$309,590 represents the recommended accumulated depreciation reserve adjustment shown on Schedule RJH-3, line 2.

- **Pension and Other Post Employment Benefits**

1
2
3 **Q. PLEASE DESCRIBE THE COMPONENTS OF THE COMPANY’S PROPOSED**
4 **PENSION AND OPEB RATE BASE BALANCE SHOWN ON SCHEDULE RJH-3,**
5 **LINE 4 AND SCHEDULE RJH-6.**

6 A. As shown on Schedule RJH-6, the Company’s proposed net pension/OPEB asset in rate
7 base includes (1) the accrued pension liability; (2) the accrued OPEB liability; (3) the
8 pension and OPEB Regulatory Asset resulting from the accelerated recognition of the
9 pension and OPEB liabilities; and (4) the unamortized OPEB Transition Obligation. The
10 accrued pension liability represents the cumulative difference between annual expensed
11 pension costs in accordance with SFAS 87 that are collected in rates and the annual cash
12 contributions to the pension trust fund. Similarly, the accrued OPEB liability represents
13 the cumulative difference between annual expensed OPEB costs in accordance with SFAS
14 106 that are collected in rates and the annual cash contributions to the OPEB trust fund.
15 The pension/OPEB Regulatory Assets were created by the accelerated recognition required
16 by generally accepted accounting principles as a direct result of the acquisition of ETG by
17 AGLR. In its November 17, 2004 Order approving the acquisition of ETG by AGLR
18 (Docket No. GM04070721), the Board authorized the deferral of these Regulatory Assets
19 and permitted ETG to seek recovery of the costs in this rate proceeding. Finally, the
20 requested \$2.28 million rate base component for the OPEB Transition Obligation
21 represents the December 31, 2009 unamortized balance of the Regulatory Asset that was
22 approved by the Board in Docket No. 97080563.
23

1 **Q. DO YOU TAKE EXCEPTION TO ANY OF THESE PENSION/OPEB RATE BASE**
2 **COMPONENTS?**

3 A. As shown on Schedule RJH-6, based on my review of each of these pension/OPEB rate
4 base balances, I have accepted the first three of these proposed rate base balances, i.e., the
5 proposed December 31, 2009 balances of the accrued pension costs, accrued OPEB costs,
6 and the Regulatory Asset for pension/OPEB due to the acquisition of ETG by AGLR.
7 However, I recommend that the Company’s proposal to include in rate base the
8 unamortized balance for the OPEB Transition Obligation be rejected by the Board.

9

10 **Q. PLEASE BRIEFLY DESCRIBE THE HISTORY OF THE UNAMORTIZED OPEB**
11 **TRANSITION OBLIGATION BALANCE.**

12 A. SFAS 106, which was first introduced in 1993, generally required employers to switch
13 from “pay-as-you-go” to accrual accounting for their retiree health and other postretirement
14 benefit plans (“OPEB”). Among other things, this mandated accounting change required
15 all employers in the United States, including all NJ utilities, to book a very large one-time
16 cost recognition referred to as the so-called Transition Obligation. It is my understanding
17 that in 1997 and 1998, the Board conducted “limited issue” proceedings for the NJ utilities,
18 including ETG, to address the ratemaking treatment of the financial consequences of the
19 implementation of SFAS 106. In these limited issue OPEB proceedings, the Board, among
20 other things, generally ruled that all NJ utilities would be allowed to book their Transition
21 Obligations as deferred Regulatory Assets and amortize these Regulatory Assets over a 15-
22 year period for ratemaking purposes. In ETG’s limited issue OPEB proceeding, BPU
23 Docket No. GR9708563, the Company was allowed to book its Transition Obligation

1 balance at September 30, 1998, in the amount of \$9,121,755, as a deferred Regulatory
2 Asset. Since that time, the Company has amortized that balance over a 15-year
3 amortization period, resulting in an annual OPEB amortization expense amount of
4 \$608,112. The unamortized deferred Transition Obligation Regulatory Asset balance as of
5 December 31, 2009 amounts to \$2,280,470. In this case, the Company is not only
6 requesting rate recognition of the annual Transition Obligation amortization of \$608,112,
7 but is also requesting a return on the December 31, 2009 unamortized Transition
8 Obligation balance of \$2,280,470 by including that balance as a rate base component.³
9

10 **Q. WHY DO YOU RECOMMEND THAT THE COMPANY’S PROPOSAL TO**
11 **INCLUDE THE UNAMORTIZED TRANSITION OBLIGATION BALANCE IN**
12 **RATE BASE BE REJECTED BY THE BOARD?**

13 A. First, it should be recognized that the Transition Obligation is the result of an accounting
14 change that does not affect a company’s cash flow. It is therefore inappropriate to allow
15 the Company to earn a return on a balance sheet item that never did, and never will,
16 involve a cash outflow. Second, in Docket No. GR9708563, the Board never specifically
17 allowed rate base inclusion of the unamortized Transition Obligation balance. When the
18 Company was asked in RCR-151 to indicate where exactly in Docket No. GR9708563 the
19 Board allowed rate base inclusion for the unamortized Transition Obligation balance for
20 ratemaking purposes, the Company responded as follows:

21 Page 5 of the order states the following:
22

³ See response to RCR-A-151.

1 “The Board also **FINDS** that ETG’s “transition obligation” at September 30,
2 1998, in the amount of \$9,121,755, is reasonable, and should appropriately be
3 recorded as a deferred regulatory asset on ETG’s books.”

4
5 The excerpt acknowledges the existence of a regulatory asset, and the Company
6 is seeking its treatment as a component of rate base in this proceeding.

7
8 Thus, the foregoing Board Order quote clearly does not state that the Company is allowed
9 to include the unamortized Transition Obligation balance in rate base for a current return.

10
11 It should also be noted that the Company did not include its unamortized Transition
12 Obligation in rate base in any of its prior base rate proceedings since Docket No.
13 GR9708563.

14
15 Finally, based on my long-standing regulatory experience in rate proceedings in New
16 Jersey, it is my understanding that no other utility in New Jersey is claiming its
17 unamortized Transition Obligation balance in rate base for ratemaking purposes. In
18 addition, I believe that the Board has never previously allowed such rate base treatment in
19 any New Jersey rate proceedings.

20
21 - **ETG Accumulated Deferred Income Taxes**

22
23 **Q. PLEASE EXPLAIN THE RECOMMENDED ADJUSTMENT TO THE**
24 **COMPANY’S PROPOSED ETG ACCUMULATED DEFERRED INCOME TAX**
25 **(“ADIT”) BALANCE SHOWN ON SCHEDULE RJH-3, LINE 6 AND SCHEDULE**
26 **RJH-7.**

1 A. As previously discussed, I have recommended that the Company’s proposed Pension and
2 OPEB rate base balance be reduced by \$2,280,470 to reflect the recommended removal of
3 the unamortized OPEB Transition Obligation. Since the OPEB balance of \$2,280,470 has
4 an associated ADIT balance of \$936,908 that is included in the Company’s proposed ETG
5 ADIT rate base balance, this ADIT should also be removed from rate base. As shown on
6 Schedule RJH-3, line 6, this results in a recommended rate base increase of \$936,908.

7

8 - **AGSC-Allocated ADIT**

9

10 **Q. PLEASE EXPLAIN YOUR RECOMMENDED ADJUSTMENT TO THE**
11 **COMPANY’S PROPOSED AGSC-ALLOCATED ADIT BALANCE SHOWN ON**
12 **SCHEDULE RJH-3, LINE 7 AND SCHEDULE RJH-8.**

13 A. The Company has proposed to include in rate base proposed an ADIT balance of
14 \$1,479.650 that has been allocated from AGSC to ETG. As shown on Schedule RJH-8,
15 similar to what the Company has proposed for its AGSC-allocated plant in service and
16 depreciation reserve balances, this proposed AGSC-allocated ADIT balance has been
17 derived by applying an overall blended ETG allocation factor of 13.51% to the total actual
18 AGSC ADIT balance as of March 31, 2009. Similar to what I have recommended for the
19 AGSC-allocated plant in service and depreciation reserve balances, I recommend that a
20 blended ETG allocation factor of 13.10% be used for ratemaking purposes in this case. In
21 addition, since all of the other rate base components proposed by the Company, and
22 accepted by me, in this case reflect projected balances as of December 31, 2009, I have
23 applied the ETG allocation factor of 13.10% to the projected AGSC ADIT balance as of

1 December 31, 2009. Schedule RJH-8 shows that my recommended approach results in an
2 AGSC-allocated ADIT balance of \$1,418,265, which is \$61,385 less than the Company's
3 proposed AGSC-allocated ADIT balance of \$1,479,650. This amount of \$61,385
4 represents the recommended AGSC-allocated ADIT adjustment shown on Schedule RJH-3,
5 line 7.

6
7 **- Cash Working Capital**

8
9 **Q. PLEASE EXPLAIN THE CASH WORKING CAPITAL ADJUSTMENT SHOWN**
10 **ON SCHEDULE RJH-3, LINE 10C.**

11 A. The cash working capital adjustment shown on Schedule RJH-3, line 10c reflects my
12 adoption of ETG's cash working capital requirement recommended by Rate Counsel
13 witness David Peterson.

14
15 **- Consolidated Income Tax Benefits**

16
17 **Q. HAS ETG REFLECTED ANY CONSOLIDATED INCOME TAX BENEFITS FOR**
18 **RATEMAKING PURPOSES IN THIS CASE?**

19 A. No. In this case, the Company has assumed that it pays income taxes on the so-called
20 stand-alone basis. However, in reality, the Company does not calculate and pay income
21 taxes on a stand-alone basis; rather it participates in consolidated income tax filings made
22 by its parent company, AGLR. In fact, when considering the period 1991 – 2008, during
23 the years 1991 up until the acquisition of ETG by AGLR in 2004, ETG participated in each

1 of the annual consolidated income tax filings of its then-parent, NUI Corporation; and since
2 the acquisition by AGLR in 2004, ETG has participated, and will continue to participate, in
3 each of AGLR’s annual consolidated income tax filings.
4

5 **Q. WHY DOES A CONSOLIDATED INCOME TAX FILING GENERATE TAX**
6 **SAVINGS?**

7 A. The primary purpose of consolidated income tax filings is to minimize the federal income
8 tax liabilities of the participating members. Certain members of the consolidated income
9 tax filing generate tax losses. These tax losses are used to offset a portion of the taxable
10 income generated by other affiliates, including ETG, to reduce income taxes payable for
11 the entire consolidated entity. Without a consolidated tax filing, it could take several years
12 under the IRS’s carry-forward and carry-back restrictions, if ever, before the recurring loss
13 companies would be able to fully realize tax savings. By filing a consolidated return,
14 however, the consolidated entity as a whole is able to realize, in the current tax year, the tax
15 benefits generated by the loss companies.
16

17 **Q. SHOULD ETG’S RATEPAYERS SHARE IN THE TAX SAVINGS REALIZED**
18 **FROM THE CONSOLIDATED INCOME TAX FILINGS?**

19 A. Yes. ETG’s ratepayers should only reimburse the Company for actual income taxes paid.
20 If the tax savings from the consolidated income tax filings are not flowed through to the
21 ETG ratepayers on an appropriate, proportionate basis, the ratepayers will pay rates that are
22 higher than necessary to compensate ETG for its actual costs. I therefore recommend that
23 an appropriate consolidated income tax benefit be calculated for ETG and reflected for

1 ratemaking purposes in this case.

2

3 **Q. DOES THE BOARD HAVE A RATE MAKING POLICY WITH REGARD TO THE**
4 **RATE MAKING TREATMENT OF TAX BENEFITS TO BE ASSIGNED TO**
5 **REGULATED UTILITIES UNDER ITS JURISDICTION AS A RESULT OF**
6 **THESE UTILITIES' FILING OF CONSOLIDATED INCOME TAX RETURNS?**

7 A. Yes. The Board has an established policy requiring that any tax savings allocable to a
8 utility as a result of the filing of consolidated income tax returns be reflected as a rate base
9 deduction in the utility's base rate filings. The BPU first established this policy in its
10 Decision and Order (“D&O”) in the Atlantic City Electric Company rate proceeding, BPU
11 Docket No. ER90091090J. In this D&O, the Board also ruled that the calculation starting
12 point for the consolidated income tax related rate base deduction must be July 1, 1990:

13 ...it is our judgment that the appropriate consolidated tax adjustment in
14 this proceeding is to reflect as a rate base deduction the total of the
15 1991 consolidated tax savings benefits, and one-half of the tax benefits
16 realized from AEI's 1990 consolidated tax filing...This finding reflects
17 a balancing of the interests to reflect the unique period of uncertainty
18 during the period 1987-1991. We hereby reaffirm and emphasize that
19 the Board's policy is to reflect an equitable and appropriate sharing of
20 consolidated tax benefits for ratepayers in future rate proceedings....⁴

21

22

23 The Board reaffirmed its consolidated income tax policy in its D&O in the 1991 Jersey
24 Central Power and Light Company (“JCP&L”) base rate proceeding, BPU Docket No.
25 ER91121820J, dated February 25, 1993. On pages 7 and 8 of its D&O in that docket the
26 BPU stated:

⁴ *I/M/O the Petition of Atlantic City Electric Company for Approval of Amendments to its Tariff to Provide for and Increase in Rates and Charges for Electric Service, Phase II*, BPU Docket No. ER90091090J, Order Adopting in Part and Modifying in Part the Initial Decision at 8 (Oct. 20, 1992).

1 The Board believes that it is appropriate to reflect a consolidated tax
2 savings adjustment where, as here, there has been a tax savings as a
3 result of the filing of a consolidated tax return. Income from utility
4 operations provide the ability to produce tax savings for the entire
5 GPU system because utility income is offset by the annual losses of
6 the other subsidiaries. Therefore, the ratepayers who produce the
7 income that provides the tax benefits should share in those benefits.
8 The Appellate Division has repeatedly affirmed the Board’s policy of
9 requiring utility rates to reflect consolidated tax savings and the IRS
10 has acknowledged that consolidated tax adjustments can be made and
11 there are no regulations which prohibit such an adjustment.

12
13 The issue, in this case, is not whether such an adjustment should be
14 made, but, rather, what methodology should be used to make such an
15 adjustment. In this area, the courts have held that the Board has the
16 power and discretion to choose any approach which rationally
17 determines a subsidiary utility's effective tax rate. Toms River Water
18 Company v. New Jersey Public Utilities Commissioners, 158 NJ Super
19 57 (1978). Based on our review of the record in this case, the Board
20 **REJECTS** the ALJ's recommendation to accept the income tax
21 expense adjustment proposed by Petitioner and, instead, **ADOPTS** the
22 position of Staff that the rate base adjustment is a more appropriate
23 methodology for the reflection of consolidated tax savings. The rate
24 base approach properly compensates ratepayers for the time value of
25 money that is essentially lent cost-free to the holding companies in the
26 form of tax advantages used currently and is consistent with our recent
27 Atlantic Electric decision (Docket No. ER90091090J). Moreover, in
28 order to maintain consistency with the methodology applied in the
29 Atlantic decision, we modify the Staff calculation and find that a rate
30 base adjustment which reflects consolidated tax savings from 1990
31 forward, including one-half of the 1990 savings, is appropriate in this
32 case.⁵

33
34 In addition, in a more recent 2002 JCP&L base rate case, Docket No. ER02080506, the
35 Board ruled on page 45 of its Final Order:

36 As a result of making a consolidated tax filing during the years 1991 –
37 1999, GPU, JCP&L’s parent company during that time period as a
38 whole paid less federal income taxes than it would have if each
39 subsidiary filed separately, thus producing a tax savings. The law and

⁵ *I/M/O the Petition of Jersey Central Power & Light Company for Approval of Increased Base Tariff Rates and Charges for Electric Service and Other Tariff Revisions*, BRC Docket No. ER91121820J, Final Decision and Order Accepting in Part and Modifying in Part the Initial Decision at 7-8 (June 15, 1993).

1 Board policy are well-settled that consolidated tax savings are to be
2 shared with customers.

3
4 Finally, in the most recent Rockland Electric Company (“RECO”) base rate case, Docket
5 No. ER02100724, the Board again affirmed its consolidated income tax benefit policy. In
6 this regard, the Board stated on page 64 of its Final D&O:

7 The Board agrees with Staff that RECO’s argument that it would be
8 improper to consider data from the period prior to the date of the
9 merger between O&R and Con-Ed (i.e, July 1999) is not valid.
10 RECO’s positive net income during the years 1991-1999 clearly
11 produced tax savings for its parent company in those years, and
12 RECO’s customers should not be denied their share of these savings
13 simply because of a subsequent merger of its parent with Con-ED.

14
15 ... the Board **HEREBY ADOPTS** the position of Staff that the \$1,329
16 million rate base adjustment, calculated in accordance with well-
17 settled Board policy, appropriately reflects consolidated tax savings
18 achieved by RECO through offsetting tax losses of affiliates with
19 RECO’s positive taxable income. Further the Board **ORDERS** RECO
20 to submit a consolidated tax adjustment in every future base rate case
21 filing. The future consolidated tax adjustments are to be made
22 utilizing the methodology that Staff utilized to calculate its \$11.329
23 million adjustment as shown on Exhibit 4 of this order.
24

25 **Q. HOW DID YOU DETERMINE THE APPROPRIATE CONSOLIDATED INCOME**
26 **TAX ADJUSTMENT TO BE APPLIED TO ETG FOR RATE MAKING PURPOSES**
27 **IN THIS CASE?**

28 A. My recommended consolidated income tax benefit adjustment in this case has been
29 determined based upon the calculation methodology that was approved by the Board in its
30 Order in the previously discussed RECO base rate proceeding, BPU Docket No.
31 ER02100724. The calculations were first made by the Company in its response to S-
32 RREV-73. That response indicated a consolidated income tax benefit rate base deduction
33 amount of approximately \$14 million. However, in its response to RCR-A-160, the

1 Company corrected for a number of calculation errors that I had identified and also updated
2 the calculations to include the actual 2008 consolidated income tax benefits. The response
3 to RCR-A-160 indicated a revised consolidated income tax benefit rate base deduction
4 amount of approximately \$19,273,878. This latter rate base deduction amount was again
5 revised by the Company in S-RREV 73, Third Revision, which indicates that the final
6 revised rate base deduction balance should amount to \$37,935,480.

7
8 **Q. WHERE DID YOU REFLECT THIS RECOMMENDED CONSOLIDATED**
9 **INCOME TAX BENEFIT AMOUNT?**

10 A. This recommended consolidated income tax benefit balance is reflected as a rate base
11 deduction on Schedule RJH-3, line 11.

12
13 **B. OPERATING INCOME**

14
15 **Q. PLEASE SUMMARIZE ETG'S PROPOSED UPDATED PRO FORMA**
16 **OPERATING INCOME, THE METHOD EMPLOYED BY ETG TO DETERMINE**
17 **ITS PRO FORMA OPERATING INCOME, AND THE RECOMMENDED**
18 **OPERATING INCOME ADJUSTMENTS.**

19 A. ETG's proposed 6+6 updated net operating income amounts to \$27,299,863, as shown on
20 Schedule RJH-9, line 1. In deriving this pro forma income level, ETG projected its pro
21 forma operating revenues based on projected billing determinants as of February 28 and a
22 ten-year normal weather pattern. To be consistent with its proposal to reflect plant in
23 service in rate base as of the post-test period date of December 31, 2009, ETG's proposed

1 depreciation expenses were determined by applying its proposed new depreciation rates to
2 its projected depreciable plant levels as of December 31, 2009. The proposed pro forma
3 O&M expenses were determined by taking the unadjusted historic/projected O&M
4 expenses in the 6+6 test period ended September 30, 2009 as the starting point and then
5 adjusting these test period expenses for actual and projected expense changes during
6 calendar year 2009 and the first two months of 2010. Generally, the same approach was
7 used by ETG to determine its pro forma revenue taxes and other taxes. ETG's proposed
8 pro forma income taxes were determined by taking the proposed pro forma net operating
9 income before income taxes as the starting point, then deducting pro forma interest
10 expenses through the "interest synchronization" method and applying the statutory SIT and
11 FIT rates of 9.36% and 35%, respectively.

12
13 As summarized on Schedule RJH-9 and shown in detail on subsequent RJH schedules, I
14 have recommended a large number of operating income adjustments with the combined
15 effect of increasing ETG's proposed 6+6 updated pro forma after-tax operating income by
16 a total amount of \$10,563,933. Each of the recommended operating income adjustments
17 will be discussed in detail below.

18
19 - **Interest Synchronization Adjustment**

20
21 **Q. PLEASE EXPLAIN YOUR RECOMMENDED INTEREST SYNCHRONIZATION**
22 **ADJUSTMENT SHOWN ON SCHEDULE RJH-9, LINE 2 AND SCHEDULE RJH-**
23 **10.**

1 A. As shown on Schedule RJH-10, for purposes of calculating the pro forma interest expenses
2 to be used as a tax-deductible expense for ratemaking purposes in this case, the Company
3 has applied the weighted cost of debt component of its proposed overall rate of return to its
4 proposed rate base. I have used the same calculation method and components as used by
5 ETG to determine the recommended pro forma interest expenses to be used for ratemaking
6 purposes in this case. The difference between my recommended pro forma interest
7 expenses and ETG’s proposed pro forma interest expenses is merely caused by the
8 differences between ETG’s proposed and Rate Counsel’s recommended weighted cost of
9 debt and rate base numbers. As shown on lines 3 - 5 of Schedule RJH-10, the
10 recommended pro forma interest expenses are \$1,085,220 lower than ETG’s proposed pro
11 forma interest expenses which, in turn, results in a recommended decrease of \$445,852 in
12 ETG’s proposed 6+6 updated after-tax operating income.

13

14 - **Sales Adjustments**

15

16 **Q. WHAT NORMALIZATION PERIOD HAS ETG USED IN THIS CASE TO**
17 **WEATHER NORMALIZE ITS PRO FORMA POST-TEST PERIOD SALES?**

18 A. In this case, ETG has proposed to weather normalize its pro forma post-test period sales
19 based on the weather patterns in the 10-year period 1998 – 2008. The average heating
20 degree days⁶ (“HDD”) for this 10-year period amount to 4,655 days. The Company has
21 proposed this 10-year weather normalization approach because it believes that the average

⁶ A heating degree day represents a measure of the cumulative difference between a base temperature (mostly 65 degrees F) and the actual mean temperature as reported by the National Oceanic and Atmospheric Administration (“NOAA”) for each day during the period.

1 warmer weather experienced in the most recent 10 years is more indicative of what can be
2 expected in the future.

3

4 **Q. DO YOU AGREE WITH THE COMPANY THAT THE PRO FORMA POST-TEST**
5 **PERIOD SALES SHOULD BE BASED ON A 10-YEAR WEATHER**
6 **NORMALIZATION APPROACH?**

7 A. No. Instead, I recommend that the pro forma post-test period sales in this case be weather
8 normalized based on the traditional 30-year weather normalization approach.

9

10 **Q. WHY DO YOU MAKE THIS RECOMMENDATION?**

11 A. Traditionally, weather normalization adjustments have been based on the average weather
12 patterns in the most recent 30-year period. In this regard, climate normals at the National
13 Oceanic and Atmospheric Administration (“NOAA”) have always been based upon 30-
14 year historical periods that are re-computed at the completion of each decade; and the
15 official HDD normals currently published by the NOAA continue to be based on a 30-year
16 weather normalization period.⁷ ETG’s proposal to use a shorter 10-year weather
17 normalization approach overlooks the volatility that can result from using such shorter
18 periods. When a short period is used there are fewer data points included in the average.
19 As a result, one single year that is far from the norm can have a significant impact on the
20 results. This problem creates the possibility of shopping for the 10-year period that
21 produces the best results. Thus, ETG’s proposed 10-year weather normalization approach
22 can result in greater volatility in determining an average number of HDDs. The use of an

⁷ These facts were confirmed by the Company in its response to RCR-A-175.

1 updated “rolling” 30-year weather normalization approach should adequately reflect any
2 trend of warmer winters with fewer HDDs while effectively limiting the type of volatility
3 that can occur when shorter periods, like 10 years, are used.
4

5 Also, the fact that the 10-year period from 1998 – 2008 on average has been warmer than
6 the average weather in the most recent 30-year period does not mean that the rate effective
7 period of this case is going to be warmer than what the 30-year NOAA HDD average
8 would indicate. For example, while the Company, through its 10-year weather
9 normalization proposal is predicting 4,655 average annual HDDs, RCR-A-176.4 indicates
10 that the most recent 12-month period ended May 2009 actually had 4,884 HDDs which is
11 very close to the average HDDs of 4,900 experienced during the most recent 30-year period
12 1978 – 2008.⁸
13

14 **Q. HAS THE BOARD EVER ENDORSED AND ACCEPTED A 10-YEAR WEATHER**
15 **NORMALIZATION APPROACH IN ANY PREVIOUS GAS BASE RATE**
16 **PROCEEDINGS IN NEW JERSEY?**

17 A. I do not believe so. As confirmed in its response to RCR-A-174, ETG is also not aware of
18 any gas base rate cases in which the Board has explicitly approved the use of a 10-year
19 weather pattern.
20

21 **Q. WHAT HAS BEEN ETG’S WEATHER NORMALIZATION POSITION IN ITS**
22 **PRIOR RATE CASES?**

⁸ See RCR-A-74.1, page 1.

1 A. I understand that prior to ETG’s last (2002) rate case, the Company always used 30-year
2 normalized HDDs. In its 2002 base rate proceeding, the Company for the first time
3 proposed using 10-year normalized HDDS and in settlement accepted rates based upon 20-
4 year normalized HDDs.

5
6 **Q. HOW WOULD ETG’S NET OPERATING MARGINS BE IMPACTED BY BASING**
7 **THE PRO FORMA POST-TEST PERIOD SALES ON A 30-YEAR WEATHER**
8 **NORMALIZATION APPROACH RATHER THAN THE COMPANY’S**
9 **PROPOSED 10-YEAR NORMALIZATION PERIOD?**

10 A. As shown on RCR-A-76.2, this would increase the Company’s proposed post-test period
11 net operating margins⁹ of \$134,555,832 by \$4,981,104 to \$139,536,936. After taking into
12 account the associated state and federal income taxes at the composite tax rate of 41.084%,
13 this net operating margin increase of \$4,981,104 would increase the Company’s proposed
14 post-test period after tax operating income by \$2,934,667.

15
16 **Q. DO YOU RECOMMEND THAT ANOTHER ADJUSTMENT BE MADE TO THE**
17 **COMPANY’S PROPOSED POST-TEST PERIOD SALES AND ASSOCIATED NET**
18 **OPERATING MARGINS?**

19 A. Yes. ETG has proposed to annualize its sales and associated net operating margins in this
20 case based on billing determinants projected as of February 28, 2010. The Company has
21 done so to match the fact that it has annualized certain payroll costs through February 28,
22 2010. Since the Company is projecting continuing sales declines over time, the

⁹ Revenues net of associated cost of sales.

Henkes Direct Testimony
Elizabethtown Gas – BPU Docket No. GR09030195

1 annualization of the Company’s sales as of February 29, 2010 as compared to the
2 annualization of the Company’s sales at the end of the test period, September 30, 2009, has
3 increased the Company’s revenue requirement by approximately \$1.5 million.¹⁰ I do not
4 agree with this proposed sales annualization approach. The revenue annualization
5 approach traditionally used by the BPU is based on the matching of revenues with *rate*
6 *base*. Since the Company has proposed, and I have accepted, the reflection of a projected
7 rate base as of December 31, 2009, the Company should have annualized its sales based on
8 projected billing determinants as of that same date, December 31, 2009. The Company has
9 not done so and sales annualization data as of December 31, 2009 are not available at this
10 time. Due to the current absence of these more appropriate sales annualization numbers, I
11 have at this time reflected the Company’s calculated annualized sales and associated net
12 operating margins as of the end of the test year.

13
14 Schedule RJH-11 shows that ETG’s net operating margins based on the 30-year weather
15 normalization approach, combined with sales annualization as of the end of the test year
16 amount to \$139,066,453. This currently recommended net margin amount is \$4,510,621
17 higher than the Company’s proposed net operating margins of \$134,555,832 that is based
18 on the 10-year weather normalization approach, combined with sales annualization as of
19 February 28, 2010. This \$4,510,621 increase in net operating margins, in turn, increases
20 the Company’s proposed after-tax operating income by \$2,657,477.

¹⁰ See 6+6 Schedule MJM-12.4-A, Workpapers Supporting 6+6 Schedule MJM-4-A, Adjustments 1-A and 2-A.

1 If the Company can provide the net operating margins based on the 30-year weather
2 normalization approach, combined with sales annualization as of December 31, 2009, I
3 would recommend that these net operating revenues be used for ratemaking purposes in
4 this case rather than the net operating margins of \$139,066,453 currently recommended on
5 Schedule RJH-11.

6
7 **- AGSC Cost Allocation Adjustment**

8
9 **Q. PLEASE DESCRIBE WHAT FACTOR WAS USED BY THE COMPANY TO**
10 **ALLOCATE AGSC'S 2009 BUDGETED COSTS TO ETG FOR RATEMAKING**
11 **PURPOSES IN THIS CASE.**

12 A. In ETG's original March 10, 2009 filing, the Company used a projected overall blended
13 rate of 13.40% to allocate AGSC's budgeted allocable 2009 costs to ETG. In this regard,
14 the Company states in its response to RCR-A-146(d):

15 Please note that 13.40% was the allocation rate used to allocate the AGSC
16 costs to ETG for the 2009 budgeted costs.

17
18 This was also confirmed by Company witness Morley who stated on page 27 of his direct
19 testimony:

20 ETG was allocated 13.40% of the total AGSC budgeted costs for the 2009
21 budget which is comparable to the 2007 and 2008 percentage of 13.87%
22 and 13.10%, respectively.

23
24 As confirmed in the Company's response to RCR-A-193, the blended allocation rate of
25 13.40% reflected in ETG's original March 10, 2009 filing changed to 13.51% in the June
26 19, 2009 6+6 update filing.

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Q. WHAT WERE THE ACTUAL OVERALL BLENDED PERCENTAGE RATES AT WHICH AGSC'S TOTAL ALLOCABLE COSTS WERE ALLOCATED TO ETG IN EACH OF THE YEARS 2005 THROUGH 2008?

A. As confirmed by the Company in RCR-A-30.1, the actual percentages of costs allocated from AGSC to ETG in each of these years were as follows:

| | |
|------|--------|
| 2005 | 17.42% |
| 2006 | 14.23% |
| 2007 | 13.87% |
| 2008 | 13.10% |

Q. WHAT CONCLUSIONS DO YOU DRAW FROM THE PREVIOUSLY DISCUSSED FACTS?

A. I conclude that the Company's proposal in this case to use a comparable projected blended allocation ratio of 13.51% for the allocation to ETG of AGSC's budgeted 2009 costs does not appear to be reasonable. History has shown that the actual percentage of total allocable AGSC costs allocated to ETG has consistently decreased from 17.42% in 2005 to 13.10% in the most recent actual 2008 allocation year and the Company has not provided any reasons why this downward trend should suddenly change to an upward trend on a projected basis for AGSC's 2009 cost allocation.

Q. WHAT IS YOUR RECOMMENDATION BASED UPON THE PREVIOUSLY DISCUSSED FINDINGS AND CONCLUSIONS?

1 A. I recommend that the most recent actual 2008 blended allocation rate of 13.10% be used to
2 allocate AGSC’s total allocable 2009 costs to ETG for ratemaking purposes in this case.

3

4 **Q. WHAT IS THE IMPACT OF YOUR RECOMMENDATION ON THE**
5 **COMPANY’S PROPOSED AFTER-TAX OPERATING INCOME IN THIS CASE?**

6 A. I have calculated this impact on Schedule RJH-12. AGSC’s total allocable 2009 costs
7 included in the 6+6 update filing amounts to \$150,938,453. Allocating this total cost
8 amount to ETG at a ratio of 13.10% indicates an allocated ETG cost amount of
9 \$19,772,937. This recommended allocated ETG cost amount is \$619,333 lower than the
10 Company’s proposed allocated ETG cost amount of \$20,392,270 in the 6+6 update filing.
11 This recommended expense reduction increases the Company’s proposed after-tax
12 operating income by \$364,886.

13

14 - **Incentive Compensation Expense Removal**

15

16 **Q. DOES THE COMPANY’S PROPOSED 6+6 UPDATED TEST PERIOD INCLUDE**
17 **INCENTIVE COMPENSATION EXPENSES?**

18 A. Yes. As summarized on Schedule RJH-13, the Company’s proposed 6+6 updated test
19 period O&M expenses include total ETG “direct”¹¹ incentive compensation expenses of
20 \$1,329,302, consisting of \$1,237,893 for Annual Incentive Plan (“AIP”) expenses, \$72,722
21 for Long Term Incentive Plan (“LTIP”) expenses, and \$18,687 for stock awards. The test

¹¹ ETG “direct” incentive compensation expense represents the expense that is associated with ETG’s own employees as distinguished from AGSC-allocated incentive compensation expense which is the expense associated with AGSC employees that has been allocated to ETG.

1 period O&M expenses additionally include total AGSC-allocated incentive compensation
2 expenses of \$1,914,324, consisting of \$1,886,106 for AIP and LTIP expenses and \$28,218
3 for stock awards. In summary, the Company’s proposed 6+6 updated test period O&M
4 expenses include a total amount of \$3,243,626 for incentive compensation expenses.

5
6 **Q. WHAT ARE SOME OF THE KEY ELEMENTS OF THE AIP?**

7 A. As described in the Company’s response to RCR-A-80 (**Confidential**),

8 **[Begin confidential information:** 
9 

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11
12 

13 

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21 

22 

23  **End Confidential information].**

24
25 **Q. WHAT ARE SOME OF THE KEY ELEMENTS OF THE LTIP?**

1 The response to RCR-A-80, page 2 of 6 (**Confidential**) provides the following summary of
2 the nature and workings of the LTIP:

3 **[Begin confidential information:** [REDACTED]
4 [REDACTED]
5 [REDACTED]
6 [REDACTED]

7 [REDACTED]
8 [REDACTED]
9 [REDACTED]
10 [REDACTED]
11 [REDACTED]
12 [REDACTED]
13 [REDACTED]
14 [REDACTED]

15 [REDACTED]
16 [REDACTED]
17 [REDACTED]
18 [REDACTED]
19 [REDACTED]

20 [REDACTED]
21 [REDACTED]

22 [REDACTED]

23 [REDACTED]

24 [REDACTED]

25 [REDACTED] **End Confidential information].**

26

27 **Q. HAVE ETG’S NON-UNION EMPLOYEES RECEIVED ANNUAL INCREASES IN**
28 **THEIR “REGULAR” BASE COMPENSATION?**

29 A. Yes. As shown in the response to RCR-A-88, during the most recent 4-year period 2005 –
30 2008, the average annual salary increases for ETG’s non-union employees were 3.63% and
31 in the current case, the Company has requested (and I have accepted) the annualized impact
32 of an additional 3.5% increase for the non-union employees in 2009.

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Q. BASED ON THE PREVIOUSLY DISCUSSED INFORMATION, WHAT IS YOUR RECOMMENDATION WITH REGARD TO THE RATE TREATMENT FOR THE INCENTIVE COMPENSATION EXPENSES INCLUDED IN ETG’S PROPOSED TEST PERIOD O&M EXPENSES?

A. I recommend that ETG’s proposed total incentive compensation O&M expenses of \$3,243,626 be disallowed for rate making purposes in this case. The recommended disallowance of the “direct” ETG incentive compensation expenses of \$1,329,302 is shown on lines 1 through 4 of Schedule RJH-13. The recommended disallowance of the AGSC-allocated incentive compensation expenses of \$1,914,324 is shown on lines 5 through 7 of Schedule RJH-13. My recommendation increases the Company’s proposed after-tax operating income in this case by \$1,911,015, as shown on lines 8 through 10 of Schedule RJH-13.

Q. WHAT ARE THE REASONS FOR THIS RECOMMENDATION?

First, the criteria for determining the awards to be paid out under ETG’s LTIP and AIP incentive compensation programs are, respectively, 100% and approximately 52% dependent on the achievement of financial performance measures that would increase AGLR’s profitability and would enhance AGLR’s shareholder value. Since the shareholders are the primary beneficiaries of such financial performance improvements, they should be made responsible for these discretionary incentive compensation costs. I would also note that incentive compensation that has as its objective to increase the

1 shareholders wealth but is funded by the ratepayers is inconsistent with the requirement of
2 the Regulatory Compact that the ratepayers should receive service at the lowest possible
3 cost.

4
5 Second, the Company's proposed incentive compensation expenses of \$3,243,626 are not
6 known and certain. They are dependent on the achievement of certain goals and in
7 determining its proposed pro forma incentive compensation awards, the Company has
8 assumed that all of these goals will be achieved. However, if these goals are not reached,
9 the incentive compensation could be substantially different from what the Company has
10 assumed in this case. For example, I have previously discussed that if **[Begin confidential**

11 **information:** [REDACTED]

12 [REDACTED]
13 [REDACTED]. **End confidential information].**

14
15 Third, ETG's employees are already well compensated without the consideration of the
16 additional incentive compensation. Schedule RJH-14, line 5 shows that the average O&M
17 payroll and employee benefits (w/o incentive compensation) per ETG employee is in
18 excess of \$103,000. Based on an assumed capitalization rate of approximately 8.25%,¹² the
19 \$103,000 total average compensation number per employee would be around \$112,000.
20 Furthermore, as previously discussed, the Company's employees that are eligible for
21 incentive compensation have received average base salary increases in excess of 3.6% from
22 2005 through 2008 and an additional salary increase of 3.5% for 2009 has been recognized

¹² Derived from SRREV-5.1, page 1.

1 for ratemaking purposes in this case. Given these healthy overall base compensation and
2 employee benefit numbers and reasonable base salary increases that have already been
3 recognized in this case, I do not believe it reasonable and appropriate to saddle the
4 ratepayers with an additional amount in excess of \$3.2 million for bonus awards to be paid
5 out under the Company's incentive compensation programs.

6
7 Fourth, the Company has not presented any evidence in this case showing the specific
8 benefits that are accruing to the ratepayers as opposed to ETG's shareholders as a result of
9 the LTIP and AIP incentive compensation plans for which these same ratepayers are asked
10 to pay 100% of the costs. Neither has ETG presented any evidence in this case showing
11 that there is any appreciable difference in the productivity level of ETG's and AGSC's
12 employees as a direct result of the incentive compensation received by these employees.

13
14 Fifth, there is no incentive for management to control the level of the incentive
15 compensation costs if 100% of these costs can be flowed through to the captive ratepayers.
16 This would be particularly true given that the Company's management is the primary
17 beneficiary of these incentive compensation plans.

18
19 Finally, I find the Company's request in this proposal for rate recovery of \$3.2 million in
20 bonus compensation on top of regular compensation particularly objectionable because this
21 proposal is being made during the worst economic downturn since the Great Depression,
22 where ratepayers are faced with job losses, plunging home values, and 410(k)s that have

1 turned into 201(k)s. It is especially during these very difficult economic conditions that
2 ratepayers need relief from these discretionary costs.

3
4
5 **Q. DOES THE BOARD HAVE A STATED RATE MAKING POLICY WITH REGARD**
6 **TO THE RATE TREATMENT OF INCENTIVE COMPENSATION?**

7 A. Yes. In its Final Decision and Order in the Jersey Central Power & Light Company rate
8 case, Docket No. 91121820J, the Board stated on page 4 of this Decision and Order:

9 We are persuaded by the arguments of Staff and Rate Counsel that, at this
10 time, the incentive compensation or “bonus” expenses should not be
11 recovered from ratepayers. The current economic condition has impacted
12 ratepayers’ financial situation in numerous ways, and it is evident that many
13 ratepayers, homeowners and businesses alike, are having difficulty paying
14 their utility bills or otherwise remaining profitable. These circumstances as
15 well as the fact that the bonuses are significantly impacted by the Company
16 achieving financial performance goals, render it inappropriate for the
17 Company to request recovery of such bonuses in rates at this time.
18 Especially in the current economic climate, ratepayers should not be paying
19 additional costs to reward a select group of Company employees for
20 performing the job they were arguably hired to perform in the first place.¹³

21
22
23 As is noted before, this Board policy would be particularly applicable under the current
24 economic circumstances.

25
26 **Q. DID THE BOARD REITERATE THIS INCENTIVE COMPENSATION RATE**
27 **MAKING POLICY IN A MORE RECENT LITIGATED BASE RATE CASE?**

¹³ *I/M/O the Petition of Jersey Central Power & Light Company for Approval of Increased Base Tariff Rates and Charges for Electric Service and Other Tariff Revisions*, BRC Docket No. ER91121820J, Final Decision and Order Accepting in Part and Modifying in Part the Initial Decision at 4 (June 15, 1993).

1 A. Yes. In the fully-litigated 2000 Middlesex Water Company base rate case, the BPU Staff
2 stated on page 37 of its Initial Brief with regard to Middlesex’s incentive compensation
3 expenses:

4 Staff is persuaded by the arguments of the RPA that, at this time, the
5 incentive compensation expenses should not be recovered from ratepayers.
6 According to the record, incentive compensation expenses have tripled since
7 1995. In addition, the record also indicated that the bonuses are
8 significantly impacted by the Company achieving financial performance
9 goals. These facts lend strength to the RPA’s position that it is
10 inappropriate for the Company to request recovery of bonuses in rates at this
11 time.

12
13 While the ALJ in that case ruled that 50% of Middlesex’s incentive compensation expenses
14 could be recovered in rates, the Board overruled the ALJ and ordered that 100% of these
15 incentive compensation expenses be removed from Middlesex’s rates.¹⁴

16
17 Thus, my recommendation in the instant proceeding with regard to the Company’s
18 incentive compensation expenses is also consistent with well-established and long-standing
19 Board ratemaking policy.

20
21 - **ETG Vacancies**

22
23 **Q. IN DERIVING ITS PROPOSED PRO FORMA TEST PERIOD O&M PAYROLL**
24 **EXPENSES OF \$20,354,795, DID THE COMPANY ASSUME THAT THERE WILL**
25 **BE NO EMPLOYEE POSITION VACANCIES IN THE TEST PERIOD AND**
26 **DURING THE RATE EFFECTIVE PERIOD OF THIS CASE?**

¹⁴ *I/M/O the Petition of Middlesex Water Company for Approval of an Increase in Rates for Water Service and Other Tariff Changes*, BPU Docket No. WR00060362, Order Adopting in Part/Modifying in Part/Rejecting in Part/Initial Decision at 25-26 (June 6, 2001).

1 A. Yes. This was confirmed in the Company’s response to RCR-A-87:

2 ... positions are considered vacant if the Company’s budgeted FTEs¹⁵ are
3 higher than the actual FTEs in any given month. The Company assumed all
4 budgeted positions filled (non vacancies) in the derivation of the annualized
5 payroll expense of \$20,354,795.
6
7

8 **Q. WHAT WAS THE COMPANY’S ACTUAL VACANCY EXPERIENCE DURING**
9 **THE MOST RECENT PERIOD FROM 2005 THROUGH THE FIRST HALF OF**
10 **2009?**

11 A. As derived from the responses to RCR-A-85 and RCR-A-185, the Company has
12 experienced the following average annual vacancy positions from 2005 through June 2009:

| | | |
|----|---------------|----|
| 13 | 2005 | 25 |
| 14 | 2006 | 21 |
| 15 | 2007 | 6 |
| 16 | 2008 | 3 |
| 17 | 2009 – 6 mos. | 9 |

18
19
20 **Q. WHAT IS YOUR RECOMMENDATION BASED ON THE PREVIOUSLY**
21 **DISCUSSED FACTS?**

22 A. I recommend that, in the determination of the appropriate payroll and employee benefit
23 expenses for ratemaking purposes in this case, a reasonably representative level of vacant
24 ETG employee positions be reflected. Based on the vacancy data in the foregoing table, I
25 recommend that this representative vacancy level be set at 6 employee positions.
26

27 **Q. WHAT ARE THE REASONS FOR THIS RECOMMENDATION?**

¹⁵ FTE stands for Full-Time Equivalent employees.

1 A. History has proven that ETG will always have unfilled budgeted positions due to normal
2 turnover, retirements and terminations. There will always be differences between the
3 numbers of authorized and actual employees during any time in any particular year. To
4 assume, as ETG has done, that there will be zero vacancies during the test period is
5 unrealistic and inappropriate. For those reasons, it is appropriate to reflect an employee
6 vacancy level that would be representative of what can reasonably expected during the rate
7 effective period of this case. As I stated before, I have determined this appropriate ETG
8 employee vacancy level to be 6 vacancies.

9

10 **Q. WHAT IS THE IMPACT OF YOUR RECOMMENDATION ON THE**
11 **COMPANY’S PROPOSED AFTER-TAX OPERATING INCOME IN THIS CASE?**

12 A. Since vacant employee positions do not create a revenue requirement for ETG, the costs
13 associated with the 6 recommended position vacancies must be removed from the
14 Company’s proposed pro forma test period O&M payroll and employee benefit expenses.
15 On Schedule RJH-14, I have calculated that the O&M payroll and employee benefit
16 expenses (excluding of incentive compensation) associated with 6 employee position
17 vacancies amount to \$618,877. The removal of this expense amount increases the
18 Company’s proposed after-tax operating income by \$364,618.

19

20 - **AGSC Vacancies**

21

22 **Q. IN DERIVING ITS PROPOSED PRO FORMA TEST PERIOD COST AMOUNT**
23 **ALLOCATED FROM AGSC TO ETG, DID THE COMPANY ASSUME THAT**

1 **THERE WILL BE NO EMPLOYEE POSITION VACANCIES IN THE TEST**
2 **PERIOD AND DURING THE RATE EFFECTIVE PERIOD OF THIS CASE?**

3 A. In its original March 10, 2009 filing, in which the AGSC costs allocated to ETG were
4 based on the 0+12 AGSC 2009 budget, the Company did indeed assume this, as confirmed
5 in its response to RCR-A-94:

6 ... positions are considered vacant if the Company’s budgeted FTEs are
7 higher than the actual FTEs in any given month. The Company assumed all
8 budgeted positions filled (non vacancies) in the derivation of the annualized
9 payroll expense of \$62,901,980.

10 In the Company’s 6+6 update filing, in which the AGSC costs allocated to ETG were based
11 on the 3+9 AGSC 2009 budget, the actual payroll costs associated with the first 3 months
12 of 2009 reflected the actual vacant positions during that period, but the budgeted payroll
13 costs for the remaining 9 months of 2009 assumed no vacancies.

15
16

17 **Q. WHAT WAS AGSC’S ACTUAL VACANCY EXPERIENCE DURING THE MOST**
18 **RECENT PERIOD FROM 2005 THROUGH THE FIRST HALF OF 2009?**

19 A. As derived from the responses to RCR-A-92 and RCR-A-194, AGSC has experienced the
20 following average annual vacancy positions from 2005 through June 2009:

| | | |
|----|---------------|-----|
| 21 | 2005 | 117 |
| 22 | 2006 | 87 |
| 23 | 2007 | 35 |
| 24 | 2008 | 28 |
| 25 | 2009 – 6 mos. | 21 |

26
27

28 **Q. WHAT IS YOUR RECOMMENDATION BASED ON THE PREVIOUSLY**
29 **DISCUSSED FACTS?**

1 A. I recommend that, in the determination of the appropriate AGSC-allocated payroll and
2 employee benefit expense for ratemaking purposes in this case, a reasonably representative
3 level of vacant AGSC employee positions be reflected. Based on the vacancy data in the
4 foregoing table, I recommend that this representative vacancy level be set at 20 AGSC
5 employee positions.

6

7 **Q. WHAT ARE THE REASONS FOR THIS RECOMMENDATION?**

8 A. History has proven that AGSC will always have unfilled budgeted positions due to normal
9 turnover, retirements and terminations. There will always be differences between the
10 numbers of authorized and actual employees during any time in any particular year. To
11 assume, as the Company has done, that there will be zero vacancies during the test period is
12 unrealistic and inappropriate. For those reasons, it is appropriate to reflect an employee
13 vacancy level that would be representative of what can reasonably expected during the rate
14 effective period of this case. As I stated before, I have determined this appropriate AGSC
15 employee vacancy level to be 20 vacancies.

16

17 **Q. WHAT IS THE IMPACT OF YOUR RECOMMENDATION ON THE**
18 **COMPANY’S PROPOSED AFTER-TAX OPERATING INCOME IN THIS CASE?**

19 A. Since vacant employee positions do not create a revenue requirement, the costs associated
20 with the 20 recommended AGSC position vacancies must be removed from the Company’s
21 proposed pro forma test period AGSC-allocated O&M payroll and employee benefit
22 expenses. On Schedule RJH-15, I have calculated that the annual AGSC-allocated O&M
23 payroll and employee benefit expenses (excluding of incentive compensation) associated

1 with 20 employee position vacancies amount to \$235,237. I then applied a factor of 9/12th
2 to this latter expense amount to reflect the fact that the vacancy adjustment should only be
3 applied for the last 9 months of AGSC’s updated 3+9 2009 budget. The removal of the
4 resulting expense amount of \$176,428 increases the Company’s proposed after-tax
5 operating income by \$103,944.

6
7 **- Officers Benefit Expense Adjustments**

8
9 **Q. HAVE YOU RECOMMENDED THAT THE EXPENSES FOR CERTAIN**
10 **EMPLOYEE BENEFITS THAT ARE ONLY AWARDED TO THE COMPANY’S**
11 **TOP OFFICERS BE REMOVED FOR RATEMAKING PURPOSES IN THIS**
12 **CASE?**

13 A. Yes. These recommended expense removals are shown on Schedule RJH-16. They
14 concern Non-Qualified Excess Benefit Plan expenses; AGSC Financial Planning Services
15 Plan expenses; and ETG’s Supplemental Executive Retirement Plan (“SERP”) expenses.

16
17 **Q. PLEASE DESCRIBE THE PURPOSE AND RECIPIENTS OF THE NON-**
18 **QUALIFIED EXCESS BENEFIT PLAN.**

19 A. As described in the response to RCR-A-146 (**Confidential**):

20 **[Begin confidential information:** 
21 
22
23
24
25

1 [REDACTED]

2 [REDACTED]. **End**

3 **confidential information].** Thus, this Excess Benefit Plan provides the Company’s
4 highest compensated employees with additional retirement benefits over and above those
5 employees’ “regular” retirement benefits received under AGL’s Pension Plan.

6
7

8 **Q. PLEASE DESCRIBE THE PURPOSE AND RECIPIENTS OF THE AGSC**
9 **FINANCIAL PLANNING SERVICES PLAN.**

10 A. The response to RCR-A-147 (**Confidential**) states in this regard:

11 **[Begin confidential information:** [REDACTED]
12 [REDACTED]
13 [REDACTED]
14 [REDACTED]
15 [REDACTED]
16 [REDACTED]
17 [REDACTED]

18
19 [REDACTED]

20 [REDACTED]

21 [REDACTED] **End confidential information].**

22

23 **Q. PLEASE DESCRIBE THE PURPOSE AND RECIPIENTS OF THE ETG SERP**
24 **PLAN.**

25 A. The response to RCR-A-104 states in this regard:

26 Participants in the SERP plan are specific officers of the Company selected by
27 the Board of Directors. Per the plan document, the purpose of the SERP plan
28 is to provide those specific participants and their beneficiaries with an

1 additional retirement and/or death benefit in addition to the benefit(s) they
2 would receive from the Company’s qualified plan and its Code Section 415
3 excess plan. As of January 1, 2008, participation in the Plan consisted of 22
4 retirees receiving benefits and 4 vested deferred participants with benefits
5 payable to them in the future. No active participants were accruing benefits
6 under this Plan as of January 1, 2008.

7
8 Thus, similar to the previously described Excess Benefit Plan, the SERP plan provides the
9 Company’s highest compensated employees with additional retirement benefits over and
10 above those employees’ “regular” retirement benefits received under AGL’s Pension Plan.

11
12
13
14 **Q. WHY DO YOU RECOMMEND THAT THE EXPENSES ASSOCIATED WITH**
15 **THESE THREE PLANS BE REMOVED FOR RATEMAKING PURPOSES IN**
16 **THIS CASE?**

17 A. The short answer is that I do not believe that the ratepayers should be required to fund these
18 types of top officers compensation perks. The ratepayers are already 100% responsible for
19 funding the “regular” retirement benefits of the Company’s employees. It would be
20 unreasonable to further burden the ratepayers with the costs of providing the Company’s
21 highest compensated employees with additional retirement benefits that are over and above
22 the “regular” retirement benefits they are already receiving. I also believe it is
23 unreasonable to force the captive ratepayers to pay for the personal tax preparation,
24 financial planning, and estate planning of AGLR’s Chairman and Executive Vice
25 Presidents. This should be particularly true given that the ratepayers are currently already
26 being buffeted from all sides with job losses and other consequences of today’s severe
27 economic downturn. In summary, if the Company wishes to provide its top officers with

1 these additional compensation perks, the expenses associated with these perks should be
2 picked up by the Company’s shareholders, not the captive ratepayers.

3
4 **Q. WHAT IS THE IMPACT OF YOUR RECOMMENDATION ON THE**
5 **COMPANY’S PROPOSED AFTER-TAX OPERATING INCOME IN THIS CASE?**

6 A. As shown on Schedule RJH-16, my total recommended expense removal amounts to
7 \$258,285. This expense removal increases the Company’s proposed after-tax operating
8 income by \$152,171.

9
10 - **Uncollectible Expense Adjustment**

11
12 **Q. WHAT IS THE COMPANY’S PROPOSED POSITION IN THIS CASE WITH**
13 **REGARD TO ITS UNCOLLECTIBLE RATIO AND THE ASSOCIATED**
14 **UNCOLLECTIBLE EXPENSES?**

15 A. The Company’s actual uncollectible ratio¹⁶ for 2008 was approximately 1.75%. The
16 Company is of the opinion that this actual 2008 bad debt rate is “likely to reflect the
17 Company’s actual bad debt expense during both the test-year and the period in which the
18 rates established in this proceeding will be in effect.”¹⁷ Based on this position, the
19 Company calculated its proposed uncollectible expenses in this case by applying the
20 uncollectible ratio of 1.75% to its 6+6 updated pro forma operating revenues. As shown on
21 Schedule RJH-17, this resulted in the Company’s proposed 6+6 updated uncollectible
22 expense of \$9,165,651.

¹⁶ Net write-off to revenue ratio.

¹⁷ Morley supplemental testimony, page 6, lines 3 – 7.

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Q. DO YOU AGREE WITH THE COMPANY’S PROPOSED POSITION IN THIS CASE WITH REGARD TO THE UNCOLLECTIBLE RATIO TO BE USED FOR RATEMAKING PURPOSES IN THIS CASE?

A. No. The Company’s actual uncollectible ratios from 2004 through April 2009 and the Company’s 2009 budgeted uncollectible ratio have been as follows:

| | |
|----------------|-------|
| 2004 | 0.86% |
| 2005 | 0.71 |
| 2006 | 0.84 |
| 2007 | 0.87 |
| 2008 | 1.75 |
| 12-mos 4/30/09 | 1.68 |
| 2009 budget | 1.55 |

This table shows that the Company has picked the highest uncollectible ratio (1.75%) experienced in the recent past as the representative ratio for the rate effective period of this case, which may the next 5 years based upon the Company’s proposal to amortize the current rate case expenses over 5 years. I do not believe this represent a reasonable approach to use for ratemaking purposes in this case. The 2008 1.75% uncollectible ratio is obviously a result of the severe recession started in that year. However, to assume that this very high ratio will continue to be experienced in the rate effective period of this case (which may be the next 5 years), in my opinion, is unreasonable. In this regard, the actual uncollectible ratio of 1.68% for the 12-month period ended April 30, 2009 is already showing a small decrease from the 2008 ratio of 1.75%. Furthermore, the Company’s own approved 2009 operating budget calls for an uncollectible ratio of 1.55% in 2009.

1 In summary, I do not believe it is reasonable to assume that the 2008 recession-influenced
2 high ratio of 1.75% will continue to be at that high level on average during the rate
3 effective period of this case. Rather, I believe it is more likely that the Company's near-
4 future uncollectible ratio will average at a level lower than 1.75% as the current economic
5 conditions gradually improve. Based on the previously discussed facts, I therefore
6 recommend that an uncollectible ratio of 1.55% should be used for ratemaking purposes in
7 this case.

8
9 **Q. WHAT IS THE IMPACT OF YOUR RECOMMENDATION ON THE**
10 **COMPANY'S PROPOSED AFTER-TAX OPERATING INCOME?**

11 A. The pro forma operating revenues that I am recommending in this case, based on a 30-year
12 weather normalization and annualized as of September 30, 2009, amount to \$547,611,307.
13 Applying the recommended uncollectible ratio of 1.55% to this revenue level indicates
14 recommended uncollectible expenses of \$8,487,975. The calculations and source
15 references underlying this recommended uncollectible expense level are shown on
16 Schedule RJH-17. This recommended uncollectible expense is \$677,676 lower than ETG's
17 proposed uncollectible expense of \$9,165,651 which, in turn, increases the Company's
18 proposed after-tax operating income by \$399,259.

19
20 **Q. DO YOU HAVE ANY ADDITIONAL COMMENTS REGARDING THIS ISSUE?**

21 A. Yes. My recommended lower uncollectible ratio of 1.55% will also impact the Revenue
22 Conversion Factor to be used for ratemaking purposes in this case. This will be addressed
23 in more detail later in this testimony.

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- **Conservation Program Expense Removal**

Q. PLEASE DESCRIBE THE COMPANY’S PROPOSAL AND YOUR RECOMMENDED POSITION WITH REGARD TO THE PROPOSED CONSERVATION PROGRAM EXPENSES.

A. As shown on Schedule RJH-18, the Company has proposed base rate treatment for conservation program expenses totaling \$940,000. Based on the recommendations contained in the testimony of Richard Lelash, I have removed these expenses from base rate consideration. This recommended base rate expense removal increases the Company’s proposed after-tax operating income by \$553,810.

- **New Jersey Call Center Expense Adjustment**

Q. PLEASE DESCRIBE THE COMPANY’S PROPOSAL WITH REGARD TO THE PROPOSED NEW JERSEY CALL CENTER.

A. As shown on Schedule RJH-19, the Company has proposed total New Jersey Call Center (NJCC) expenses of \$4,503,642 in this case. This proposed total expense amount consists of two components: (1) annual recurring payroll and non-payroll expenses of \$4,355,565; and (2) non-recurring net transition costs of \$740,386 which the Company proposes to defer and amortize over a 5-year period for an annual amortization expense of \$148,077.

1 **Q. DO YOU RECOMMEND THAT ADJUSTMENTS BE MADE TO THE**
2 **COMPANY’S PROPOSED NEW JERSEY CALL CENTER EXPENSES?**

3 A. Yes. First, I recommend that the incentive compensation portion of the annual recurring
4 payroll costs be removed for ratemaking purposes in this case. I am making this
5 recommendation for the same reasons as previously discussed in this testimony.¹⁸ As
6 shown on Schedule RJH-19, line 1, this recommendation reduces the Company’s proposed
7 NJCC annual payroll expenses by \$260,000.

8
9 Second, I have reflected the recommendation made by Rate Counsel witness Richard
10 Lelash to remove the net transition cost amortization expense of \$148,077.

11
12 Third, I have reflected the additional recommendation made by Mr. Lelash to impose a \$1
13 million penalty as a result of current deficiencies in the Company’s service performance
14 relative to accepted industry standards.

15
16 **Q. WHAT IS THE IMPACT OF YOUR RECOMMENDED POSITION WITH**
17 **REGARD TO THIS ISSUE ON THE COMPANY’S PRO FORMA AFTER-TAX**
18 **OPERATING INCOME?**

19 A. As shown on Schedule RJH-19, my recommended position with regard to this issue
20 reduces the Company’s proposed New Jersey Call Center expenses by \$1,408,077 and this
21 recommended expense reduction, in turn, increases the Company’s proposed pro forma
22 after-tax operating income by \$829,583.

¹⁸ In the testimony section entitled “Incentive Compensation Expense Removal.”

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- **Environmental Remediation Labor Expense Adjustment**

Q. PLEASE EXPLAIN THE ENVIRONMENTAL LABOR EXPENSE ADJUSTMENT SHOWN ON SCHEDULE RJH-9, LINE 12 AND SCHEDULE RJH-20.

A. In this case, the Company has proposed base rate recovery for the internal labor costs associated with the Company’s environmental remediation program which are currently being recovered through the Remediation Adjustment Clause (“RAC”). Rate Counsel witness Lelash, on the other hand, has recommended that such environmental remediation labor expenses continue to be recovered through the RAC. The adoption of Mr. Lelash’s recommendation requires that the environmental remediation labor expenses that are embedded in the Company’s proposed pro forma base rate payroll expenses be removed so as not to double-recover these labor expenses in both the Company’s RAC and base rates. The Company has indicated that the environmental remediation labor expenses included in its proposed pro forma O&M payroll amount to approximately \$65,000. The recommended removal of this \$65,000 expense increases the Company’s proposed after-tax operating income by \$38,295.

- **PRP Regulatory Asset Amortization Adjustment**

Q. HAVE YOU REVIEWED THE COMPANY’S PROPOSED DECEMBER 31, 2009 REGULATORY ASSET BALANCE ASSOCIATED WITH THE PIPELINE

1 **REPLACEMENT PROGRAM (“PRP”) THAT WAS THE SUBJECT OF THE**
2 **STIPULATION IN BPU DOCKET NO. GR05040371?**

3 A. Yes. The Company has calculated an estimated December 31, 2009 Regulatory Asset
4 balance of \$1,423,056 for the PRP. I have conducted a review to determine whether this
5 proposed Regulatory Asset balance has been appropriately calculated in accordance with
6 the stipulation provisions regarding this PRP issue in the BPU’s Order in Docket No.
7 GR05040371. Based on this review, I have concluded that the Company’s calculated
8 December 31, 2009 PRP Regulatory Asset balance of \$1,423,056 has been calculated
9 properly.

10
11 **Q. IS THERE STILL AN ISSUE WITH THE RATEMAKING TREATMENT**
12 **PROPOSED BY ETG FOR THIS REGULATORY ASSET?**

13 A. Yes. While the Company was allowed by the Board in Docket No. GR05040371 to
14 amortize the Regulatory Asset balance as an expense in the instant rate proceeding, I do not
15 agree with the Company’s proposed 3-year amortization period. Rather, I believe that a
16 longer amortization period, like 5 years, would be more appropriate to reflect for
17 ratemaking purposes in this case. This 5-year amortization period is consistent with the 5-
18 year amortization period proposed by the Company, and accepted by me, for ETG’s current
19 rate case expenses.

20
21 **Q. WHAT IS THE IMPACT OF YOUR RECOMMENDATION ON THE**
22 **COMPANY’S AFTER-TAX OPERATING INCOME IN THIS CASE?**

1 A. As shown on Schedule RJH-9, line 13 and Schedule RJH-21, my recommendation
2 increases ETG’s after-tax operating income by \$111,788.

3

4 - **Miscellaneous Expense Adjustments**

5

6 **Q. PLEASE EXPLAIN THE MISCELLANEOUS EXPENSE ADJUSTMENTS SHOWN**
7 **ON SCHEDULE RJH-22.**

8 A. On Schedule RJH-21, line 1, I have removed the Counsel for Responsible Energy (“CRE”)
9 expenses that were allocated from AGSC to ETG. RCR-A-127.1 describes CRE and its
10 purpose and activities as follows:

11 (CRE) is an industry coalition created to develop and execute a multi-year
12 nationwide customer education campaign. Our industry has a compelling
13 story and now is the time to tell it! It would be difficult – and expensive – for
14 any company to develop such a campaign on its own. We must come together
15 as a unified voice for the industry to achieve even greater success in today’s
16 challenging market. In doing so, we also establish a flexible framework to
17 support future industry-wide marketing and education initiatives.

18

19 RCR-A-127.1 also lists some of the specific accomplishments of the CRE, including,
20 among other things:

- 21 ○ Conducting market research in 8 states
- 22 ○ Selecting international marketing agency
- 23 ○ Creating natural gas industry brand positioning, logo and tagline
- 24 ○ Supporting local execution of marketing initiatives consistent with national campaign
- 25 ○ Conducting National PR campaign

26

27 The foregoing information clearly shows that the main purpose of the CRE is the
28 promotion and marketing of natural gas as an energy source. It is Board policy that
29 expenses associated with promotional, institutional and public relations activities be

1 excluded for ratemaking purposes.¹⁹ Thus, I have removed these AGSC-allocated CRE
2 expenses in accordance with this well-established and long-standing Board ratemaking
3 policy.

4
5 On Schedule RJH-22, line 2, I have removed certain additional non-jurisdictional NJUA
6 dues which the Company has acknowledged in its response to RCR-A-190 should be
7 treated below-the-line.

8
9 **Q, WHAT IS THE IMPACT OF YOUR RECOMMENDED MISCELLANEOUS**
10 **EXPENSE ADJUSTMENTS ON THE COMPANY’S PROPOSED PRO FORMA**
11 **AFTER-TAX OPERATING INCOME?**

12 A. As shown on Schedule RJH-22, my recommended miscellaneous expense adjustments
13 increase the Company’s proposed pro forma after-tax operating income by \$30,541.

14
15 **- Depreciation Expense Adjustment**

16
17 **Q. PLEASE EXPLAIN ETG’S PROPOSED AND YOUR RECOMMENDED**
18 **ANNUALIZED DEPRECIATION EXPENSE LEVELS.**

19 A. In determining its proposed annualized depreciation expenses for ETG plant, the Company
20 applied the proposed depreciation rates from Dr. Kateregga’s new depreciation study to the
21 projected December 31, 2009 depreciable ETG plant balances. This resulted in proposed
22 annualized ETG plant depreciation expenses of \$21,606,779. Next, the Company added

¹⁹ See BPU’s Final Decision and Order, page 9 in JCP&L’s base rate proceeding, BRC Docket No. ER91121820J.

1 \$1,515,597 for AGSC-allocated depreciation expenses and \$19,549 for the amortization of
2 leased vehicle. Thus, as shown on Schedule RJH-22, the Company’s proposed total
3 annualized depreciation expenses amounts to \$23,141,925.

4
5 My recommended annualized depreciation expenses for ETG plant were determined using
6 the same calculation methodology as used by ETG, except that they are based on the
7 depreciation rates recommended by Rate Counsel witness Michael Majoros. The so-
8 determined recommended ETG plant depreciation expense amount of \$16,413,977 is
9 shown on Schedule RJH-22, line 1. I have also corrected the Company’s proposed AGSC-
10 allocated depreciation expense from \$1,515,597 to \$1,251,126. This required correction,
11 which is shown on line 2, was conceded by the Company in its response to RCR-A-148. I
12 have taken no exception to the Company’s proposed leased vehicle amortization expense of
13 \$19,549. As shown on lines 4 – 6 of Schedule RJH-22, the resulting total recommended
14 annualized depreciation expenses of \$17,684,652 are \$5,457,273 less than the Company’s
15 proposed total annualized depreciation expenses which, in turn, results in a recommended
16 increase in after-tax operating income of \$3,215,207.

17
18 - **Accounting Orders**

19
20 **Q. PLEASE PROVIDE YOUR UNDERSTANDING OF THE COMPANY’S REQUEST**
21 **FOR ACCOUNTING ORDERS FROM THE BOARD IN THIS CASE FOR**
22 **VARIOUS COSTS ETG MAY POTENTIALLY INCUR IN THE FUTURE.**

23 A. In this case the Company is seeking accounting orders from the Board that would allow

1 ETG to defer and charge to the ratepayers in its next base rate filing costs that may be
2 incurred to implement recommendations that may arise from the pending management
3 audit, as well as future costs that may be incurred to comply with New Jersey’s Energy
4 Master Plan (“EMP”).

5
6 **Q. DO YOU AGREE WITH THIS REQUEST?**

7 A. No. If costs associated with recommendations from the current management audit and
8 New Jersey EMP become known and measurable prior to the close of record in this case, it
9 would be reasonable to provide for appropriate base rate recovery in this case. It is another
10 matter, however, to allow cost deferral and future base rate recovery for costs that may
11 potentially be incurred in the future and are not known and measurable by the time the
12 record in this case closes. Allowing future rate recognition for such unknown costs
13 represents inappropriate single-issue ratemaking which should be rejected by the Board as
14 it would inappropriately consider the revenue requirement impact of cost changes in two
15 selective areas without regulatory scrutiny of *all* of the Company’s revenue requirement
16 components at the same time.

17
18 **C. REVENUE CONVERSION FACTOR**

19
20 **Q. PLEASE EXPLAIN THE DIFFERENCE BETWEEN THE COMPANY’S**
21 **PROPOSED AND YOUR RECOMMENDED REVENUE CONVERSION**
22 **FACTORS SHOWN ON SCHEDULE RJH-1, LINE 6.**

Henkes Direct Testimony
Elizabethtown Gas – BPU Docket No. GR09030195

1 A. As shown under footnote (2) of Schedule RJH-1, the difference between my recommended
2 and the Company’s proposed revenue conversion factors is caused by the difference in
3 uncollectible ratios included in the conversion factor calculation.

4

5 **Q. MR. HENKES, DOES THIS COMPLETE YOUR DIRECT TESTIMONY?**

6 A. Yes, it does.

7

8

9

10

11

12

13

14

15

16

SCHEDULES

RJH-1 THROUGH RJH-23

**ELIZABETHTOWN GAS COMPANY
 REVENUE REQUIREMENT**

| | <u>ETG 6+6</u> (1) | <u>Adjustments</u> | <u>RC</u> | |
|--------------------------------|-----------------------|------------------------|------------------------|-------|
| 1. Rate Base | \$ 444,088,675 | \$ (44,074,946) | \$ 400,013,729 | RJH-3 |
| 2. Rate of Return | <u>8.41%</u> | | <u>7.52%</u> | RJH-2 |
| 3. Required Operating Income | 37,347,858 | | 30,071,200 | |
| 4. Pro Forma Operating Income | <u>27,299,863</u> | 10,563,933 | <u>37,863,796</u> | RJH-9 |
| 5. Operating Income Deficiency | 10,047,995 | | (7,792,596) | |
| 6. Revenue Conversion Factor | <u>1.727969</u> | | <u>1.724055</u> | (2) |
| 7. Revenue Deficiency | <u>\$ 17,362,668</u> | <u>\$ (30,797,529)</u> | <u>\$ (13,434,861)</u> | |
| 8. Rate Increase | <u>3.32%</u> (3) | | <u>-2.45%</u> (4) | |

(1) 6+6 Schedule MJM-1-A

| | | |
|---------------------------------|------------------|------------------|
| (2) Revenues | 100.000000 | 100.000000 |
| Less: Uncollectibles | <u>1.773000</u> | <u>1.550000</u> |
| | 98.227000 | 98.450000 |
| Less: State Income Taxes @9.36% | <u>9.194047</u> | <u>9.214920</u> |
| | 89.032953 | 89.235080 |
| Less: Federal Income Taxes @35% | <u>31.161533</u> | <u>31.232278</u> |
| | 57.871419 | 58.002802 |
| Revenue Conversion Factor | <u>1.727969</u> | <u>1.724055</u> |

(3) Revenue deficiency on RJH-1, line 7 divided by pro forma adjusted operating revenues of \$522,848,085 (6+6 Schedule MJM-3-A)

(4) Revenue deficiency on RJH-1, line 7 divided by pro forma adjusted operating revenues of \$547,611,307 (RCR-A-76.2)

**ELIZABETHTOWN GAS COMPANY
RATE OF RETURN**

| <u>ETG 6+6</u> | <u>Ratios</u> | <u>Cost Rate</u> | <u>Weighted Cost</u> |
|-----------------------|-----------------------|-------------------------|-----------------------------|
| | (1) | (1) | (1) |
| Long Term Debt | 42.33% | 6.15% | 2.60% |
| Short Term Debt | 7.97% | 2.74% | 0.22% |
| Common Equity | <u>49.70%</u> | 11.25% | <u>5.59%</u> |
| Total | <u><u>100.00%</u></u> | | <u><u>8.41%</u></u> |

| <u>RATE COUNSEL</u> | <u>Ratios</u> | <u>Cost Rate</u> | <u>Weighted Cost</u> |
|----------------------------|-----------------------|-------------------------|-----------------------------|
| | (2) | (2) | (2) |
| Long Term Debt | 45.91% | 6.02% | 2.76% |
| Short Term Debt | 7.97% | 1.20% | 0.10% |
| Common Equity | <u>46.12%</u> | 10.10% | <u>4.66%</u> |
| Total | <u><u>100.00%</u></u> | | <u><u>7.52%</u></u> |

(1) 6+6 Schedule MJM-6-A, page 1 of 2

(2) Testimony of Matthew I. Kahal

**ELIZABETHTOWN GAS COMPANY
 RATE BASE**

| | <u>ETG 6+6</u> | <u>Adjustments</u> | <u>RC</u> | |
|--------------------------------------|------------------------------|-------------------------------|------------------------------|-------|
| | (1) | | | |
| 1. Utility Plant in Service | \$ 763,846,684 | \$ (831,636) | \$ 763,015,048 | RJH-4 |
| 2. Accumulated Depreciation | <u>(287,647,772)</u> | <u>309,590</u> | <u>(287,338,182)</u> | RJH-5 |
| 3. Net Utility Plant | <u>476,198,912</u> | <u>(522,046)</u> | <u>475,676,866</u> | |
| 4. Pension and OPEB | 8,731,526 | (2,280,470) | 6,451,056 | RJH-6 |
| 5. Customer Advances/Contributions | (519,001) | | (519,001) | |
| 6. ETG ADIT | (86,896,545) | 936,908 | (85,959,637) | RJH-7 |
| 7. AGSC-Allocated ADIT | (1,479,650) | 61,385 | (1,418,265) | RJH-8 |
| 8. Capital Lease Obligations | (69,430) | | (69,430) | |
| 9. Customer Deposits | (9,429,937) | | (9,429,937) | |
| 10. Working Capital: | | | | |
| a. Materials & Supplies | 433,873 | | 433,873 | |
| b. Gas Stored Underground | 40,403,680 | | 40,403,680 | |
| c. Cash Working Capital | <u>16,715,246</u> | <u>(4,335,242)</u> | <u>12,380,004</u> | (2) |
| d. Total Working Capital | <u>57,552,799</u> | <u>(4,335,242)</u> | <u>53,217,557</u> | |
| 11. Consolidated Income Tax Benefits | - | (37,935,480) | (37,935,480) | (3) |
| 12. TOTAL NET RATE BASE | <u><u>\$ 444,088,675</u></u> | <u><u>\$ (44,074,945)</u></u> | <u><u>\$ 400,013,729</u></u> | |

(1) 6+6 Schedule MJM-5-A

(2) Testimony of David E. Peterson

(3) S-RREV-73.2 Third Revision, page 4 of 4

**ELIZABETHTOWN GAS COMPANY
 AGSC-ALLOCATED PLANT IN SERVICE**

| | <u>ETG 6+6</u> (1) | <u>Adjustments</u> | <u>RC</u> |
|--|-----------------------|---------------------|----------------------|
| 1. AGSC Plant in Service | \$ 99,664,075 | | \$ 96,437,412 (2) |
| 2. Composite ETG Allocation Rate | <u>13.51%</u> | | <u>13.10%</u> (3) |
| 3. AGSC Plant Allocated to ETG Rate Base | <u>\$ 13,464,937</u> | <u>\$ (831,636)</u> | <u>\$ 12,633,301</u> |

(1) 6+6 Schedule MJM-12.5-A, Schedule 2, page 3 of 3, Workpaper supporting Schedule MJM 5. Plant balance is actual balance as of 3/31/09

(2) Projected AGSC plant balance as of 12/31/09 - per RCR-A-47.1

(3) Most recent actual ETG allocation rate for calendar year 2008 - see RCR-A-30.1

**ELIZABETHTOWN GAS COMPANY
 AGSC-ALLOCATED DEPRECIATION RESERVE**

| | <u>ETG 6+6</u> (1) | <u>Adjustments</u> | <u>RC</u> |
|---|-----------------------|---------------------|---------------------|
| 1. AGSC Depreciation Reserve | \$ 57,911,264 | | \$ 57,361,894 (2) |
| 2. Composite ETG Allocation Rate | <u>13.51%</u> | | <u>13.10%</u> (3) |
| 3. AGSC Plant Allocated to ETG Rate Base | \$ 7,823,998 | \$ (309,590) | \$ 7,514,408 |
| 4. AGSC Post-TY Reserve Additions | <u>1,136,698</u> | | <u>1,136,698</u> |
| 5. AGSC Depreciation Reserve Allocated to ETG Rate Base | <u>\$ 8,960,696</u> | <u>\$ (309,590)</u> | <u>\$ 8,651,106</u> |

(1) 6+6 Schedule MJM-12.5-A, Schedule 2, page 3 of 3, Workpaper supporting Schedule MJM 5. Reserve balance is actual balance balance as of 3/31/09 plus projected reserve additions through 12/31/09
 (2) Projected AGSC reserve balance as of 12/31/09 - per RCR-A-47.1
 (3) Most recent actual ETG allocation rate for calendar year 2008 - see RCR-A-30.1

**ELIZABETHTOWN GAS COMPANY
PENSION AND OPEB RATE BASE BALANCE**

| | <u>ETG 6+6</u> | <u>Adjustments</u> | <u>RC</u> |
|--|---------------------|-----------------------|---------------------|
| | (1) | | |
| 1. Accrued Pension Costs | \$ (11,692,070) | | \$ (11,692,070) |
| 2. Accrued Other Postretirement Benefits | (612,492) | | (612,492) |
| 3. Regulatory Asset for Pension and OPEB Due to Acquisition | 18,755,618 | | 18,755,618 |
| 4. Unamortized OPEB Transition Obligation | <u>2,280,470</u> | <u>(2,280,470)</u> | <u>-</u> |
| 5. Total Pension and OPEB Rate Base Balance | <u>\$ 8,731,526</u> | <u>\$ (2,280,470)</u> | <u>\$ 6,451,056</u> |

(1) 6+6 Schedule MJM-5.2-A

ELIZABETHTOWN GAS COMPANY
ETG ACCUMULATED DEFERRED INCOME TAXES

| | | |
|---|----------------------|-----|
| 1. ETG ADIT Proposed by Company | \$ 86,896,545 | (1) |
| 2. Less: ADIT Associated with Rate Counsel's Recommended Adjustment for the Pension/OPEB Rate Base Balance | <u>(936,908)</u> | (2) |
| 3. ETG ADIT Recommended by Rate Counsel | <u>\$ 85,959,637</u> | |

(1) 6+6 Schedule MJM-5-A, line 6

(2) Composite income tax rate of 41.084% x pension/OPEB adjustment of (\$2,280,470) on RJH-3, line 4

ELIZABETHTOWN GAS COMPANY
AGSC-ALLOCATED ACCUMULATED DEFERRED INCOME TAXES

| | ETG 6+6 (1) | Adjustments | RC |
|---|----------------|-------------|-------------------|
| 1. AGSC Total Accumulated Deferred Income Taxes | \$ 10,951,996 | | \$ 10,826,453 (2) |
| 2. Composite ETG Allocation Rate | 13.51% | | 13.10% (3) |
| 3. AGSC ADIT Allocated to ETG Rate Base | \$ 1,479,650 | \$ (61,385) | \$ 1,418,265 |

(1) 6+6 Schedule MJM-12.5-A, Schedule 2, page 3 of 3, Workpaper supporting Schedule MJM 5. ADIT balance is actual balance as of 3/31/09

(2) Projected AGSC ADIT balance as of 12/31/09 - per RCR-A-47.1

(3) Most recent actual ETG allocation rate for calendar year 2008 - see RCR-A-30.1

**ELIZABETHTOWN GAS COMPANY
PRO FORMA OPERATING INCOME**

| | <u>6+6 Basis</u> | |
|--|-----------------------------|--------|
| 1. Pro Forma Operating Income Proposed by ETG: | \$ 27,299,863 | (1) |
| <u>RATE COUNSEL ADJUSTMENTS:</u> | | |
| 2. Interest Synchronization Adjustment | (445,852) | RJH-10 |
| 3. Sales Adjustments | 2,934,667 | RJH-11 |
| 4. AGSC Cost Allocation Adjustment | 364,886 | RJH-12 |
| 5. Remove All Incentive Compensation | 1,911,015 | RJH-13 |
| 6. Reflect Representative ETG Vacancy Level | 364,618 | RJH-14 |
| 7. Reflect Representative AGSC Vacancy Level | 103,944 | RJH-15 |
| 8. Officers Benefit Expense Adjustments | 152,171 | RJH-16 |
| 9. Uncollectible Expense Adjustment | 399,259 | RJH-17 |
| 10. Remove Conservation Program Expenses | 553,810 | RJH-18 |
| 11. NJ Call Center Expense Adjustment | 829,583 | RJH-19 |
| 12. Environmental Remediation Labor Expense Adjustment | 38,295 | RJH-20 |
| 13. PRP Regulatory Asset Amortization Adjustment | 111,788 | RJH-21 |
| 14. Miscellaneous Expense Adjustments | 30,541 | RJH-22 |
| 15. Depreciation Expense Adjustment | <u>3,215,207</u> | RJH-23 |
| 16. Total Rate Counsel Adjustments | <u>10,563,933</u> | |
| 17. Pro Forma Operating Income Recommended by Rate Counsel | <u><u>\$ 37,863,796</u></u> | |

(1) 6+6 Schedule MJM-3-A

**ELIZABETHTOWN GAS COMPANY
INTEREST SYNCHRONIZATION**

| | <u>ETG 6+6</u> | <u>Adjustments</u> | <u>RC</u> | |
|-----------------------------------|----------------------|---------------------|----------------------|-------|
| | (1) | | | |
| 1. Rate Base | \$ 444,088,675 | | \$ 400,013,729 | RJH-3 |
| 2. Weighted Cost of Debt | <u>2.82%</u> | | <u>2.86%</u> | RJH-2 |
| 3. Synchronized Interest Expense | <u>\$ 12,523,301</u> | (1,085,220) | <u>\$ 11,438,081</u> | |
| 4. Composite SIT and FIT Rate | | <u>41.084%</u> | | |
| 5. Impact on Net Operating Income | | <u>\$ (445,852)</u> | | |

(1) 6+6 Schedule MJM-12-A, Workpapers Supporting Adjustment 7(a)

**ELIZABETHTOWN GAS COMPANY
SALES ADJUSTMENTS**

| | | |
|--|----------------------------|-----|
| 1. Net Operating Margins Based on 30-Year Normal Weather, Annualized as of End of Test Year (Recommended by RC) | \$ 139,536,936 | (1) |
| 2. Net Operating Margins Based on 10-Year Normal Weather, Annualized as of 2/28/10 (Proposed by ETG) | <u>134,555,832</u> | (2) |
| 3. Recommended Net Operating Margin Increase | 4,981,104 | |
| 4. Income Taxes @ Composite Rate of 41.084% | <u>2,046,437</u> | |
| 5. Recommended Increase in After-Tax Operating Income | <u><u>\$ 2,934,667</u></u> | |

(1) RCR-A-76.2

(2) 6+6 Schedule MJM-12.4-A, Workpapers Supporting 6+6 Schedule MJM-4-A, Adjustments 1-A and 2-A

**ELIZABETHTOWN GAS COMPANY
AGSC COST ALLOCATION ADJUSTMENT**

| | | |
|---|-------------------|-----|
| 1. AGSC Total Allocable Costs in 3+9 2009 AGSC Budget | \$ 150,938,453 | (1) |
| 2. Composite % of AGSC Total Allocable Costs Allocated to ETG | <u>13.10%</u> | (2) |
| 3. Recommended AGSC Cost Allocated to ETG | 19,772,937 | |
| 4. Company-Proposed AGSC Cost Allocated to ETG | <u>20,392,270</u> | (3) |
| 5. Recommended Cost Reduction Adjustment | (619,333) | |
| 6. Income Taxes @ Composite Rate of 41.084% | <u>(254,447)</u> | |
| 7. Recommended Increase in After-Tax Operating Income | <u>\$ 364,886</u> | |

(1) 6+6 Schedule MJM-12.3-A, MJM Schedule 2, 2009 Budget - 3+9- AGL Services Company, page 5 of 6

(2) Most recent actual ETG allocation rate for calendar year 2008 - see RCR-A-30.1

(3) 6+6 Schedule MJM-12.4-A, Workpapers Supporting 6+6 Schedule MJM-4-A, Adjustments 3(k), 4(b) and 5(a)

**ELIZABETHTOWN GAS COMPANY
 INCENTIVE COMPENSATION EXPENSE ADJUSTMENT**

| | <u>ETG 6+6</u> | <u>Adjustments</u> | <u>RC</u> | |
|---|----------------------------|------------------------------|--------------------|-----|
| <u>ETG "Direct" Incentive Compensation</u> | | | | |
| 1. AIP Awards | \$ 1,237,893 | \$ (1,237,893) | \$ - | (1) |
| 2. LTI Awards | 72,722 | (72,722) | - | (1) |
| 3. Stock Awards | <u>18,687</u> | <u>(18,687)</u> | - | (1) |
| 4. Total ETG "Direct" Incentive Compensation | <u><u>\$ 1,329,302</u></u> | <u><u>\$ (1,329,302)</u></u> | <u><u>\$ -</u></u> | |
| <u>AGSC Incentive Compensation Allocated to ETG</u> | | | | |
| 5. AIP/LTI/Stk Awards | \$ 1,886,106 | | \$ - | (2) |
| 6. Stock Awards | <u>28,218</u> | | - | (2) |
| 7. Total AGSC-Allocated Incentive Compensation | <u><u>\$ 1,914,324</u></u> | <u><u>\$ (1,914,324)</u></u> | <u><u>\$ -</u></u> | |
| | | | | |
| 8. Total Adjustment (O&M Expense) | | <u><u>\$ (3,243,626)</u></u> | | |
| 9. Income Taxes @ Composite Rate of 41.084% | | <u><u>(1,332,611)</u></u> | | |
| 10. Recommended Increase in After-Tax Operating Income | | <u><u>\$ 1,911,015</u></u> | | |

(1) RCR-A-181.1. AIP awards of \$1,508,615 are pre-capitalization and have been reduced by \$270,722 for the capitalized cost portion

(2) RCR-A-181.2. AIP/LTI/Stk Awards of \$2,103,510 are pre-capitalization and have been reduced by \$189,185 for the capitalized AIP cost portion

**ELIZABETHTOWN GAS COMPANY
 ETG VACANCY ADJUSTMENT**

| | | |
|--|--------------------------|-----|
| 1. Pro Forma Proposed O&M Payroll | \$ 20,354,795 | (1) |
| 2. Budgeted Number of Employees on Which Payroll in Line 1 is Based (Assumes No Vacancies) | <u>267</u> | (2) |
| 3. Average O&M Payroll per Employee | 76,235 | |
| 4. Average O&M Employee Benefits (Excluding Incentive Compensation) per Employee @ 35.3% of Line 3 | <u>26,911</u> | (3) |
| 5. Total O&M Payroll and Employee Benefits per Employee | 103,146 | |
| 6. Recommended Representative Employee Vacancy Level | <u>6</u> | (4) |
| 7 Total O&M Expense Reduction due to Vacancies | 618,877 | |
| 8. Income Taxes @ Composite Rate of 41.084% | <u>254,260</u> | |
| 9. Recommended Increase in After-Tax Operating Income | <u><u>\$ 364,618</u></u> | |

(1) 6+6 Schedule MJM-12.4-A, Workpaper supporting 6+6 Schedule MJM-4-A, Adjustment 3(A)

(2) RCR-A-85.2 and response to RCR-A-87

(3) RCR-A-182.1

(4) Per response to RCR-A-85:

| | Average <u>Actual Vacancies</u> | |
|----------------------------------|--|---|
| 2005 | 25 | |
| 2006 | 21 | |
| 2007 | 6 | |
| 2008 | 3 | |
| 2009 - 6 months through June | 8 | |
| Recommended for use in this case | <table border="1" style="display: inline-table; vertical-align: middle;"><tr><td style="text-align: center;">6</td></tr></table> | 6 |
| 6 | | |

**ELIZABETHTOWN GAS COMPANY
 AGSC VACANCY ADJUSTMENT**

| | | |
|--|--------------------------|-----|
| 1. AGSC O&M Payroll Allocated to ETG | \$ 7,701,104 | (1) |
| 2. Actual/Budgeted Number of Employees on Which Payroll in Line 1 is Based | <u>795</u> | (2) |
| 3. Average O&M Payroll per Employee | 9,687 | |
| 4. Average O&M Employee Benefits (Excluding Incentive Compensation) per Employee @ 21.42% of Line 3 | <u>2,075</u> | (3) |
| 5. Total O&M Payroll and Employee Benefits per Employee | 11,762 | |
| 6. Recommended Representative Vacancy Level | <u>20</u> | (4) |
| 7. Annualized O&M Expense Reduction due to Vacancies | 235,237 | |
| 8. Factor to Reflect Vacancy Adjustment for Only 9 Months | <u>9/12</u> | |
| 9. Recommended O&M Exp Reduction due to Vacancies | 176,428 | |
| 10. Income Taxes @ Composite Rate of 41.084% | <u>72,484</u> | |
| 11. Recommended Increase in After-Tax Operating Income | <u><u>\$ 103,944</u></u> | |

(1) Response to RCR-A-196, adjusted for use of composite ETG allocation rate of 13.10%

(2) Per RCR-A-92.2 and RCR-A-194.1, p.9 of 9:

| | <u># of Employees</u> |
|--|-----------------------|
| Jan 2009 - Actual (reflects vacancies) | 781 |
| Feb 2009 - Actual (reflects vacancies) | 782 |
| Mar 2009 - Actual (reflect vacancies) | 778 |
| Apr 2009 - Budget (assumes no vacancies) | 798 |
| May 2009 - Budget (assumes no vacancies) | 799 |
| Jun 2009 - Budget (assumes no vacancies) | 799 |
| Jul 2009 - Budget (assumes no vacancies) | 800 |
| Aug 2009 - Budget (assumes no vacancies) | 800 |
| Sep 2009 - Budget (assumes no vacancies) | 800 |
| Oct 2009 - Budget (assumes no vacancies) | 800 |
| Nov 2009 - Budget (assumes no vacancies) | 800 |
| Dec 2009 - Budget (assumes no vacancies) | 800 |
| Average | <u>795</u> |

(3) RCR-A-183.1

(4) Per responses to RCR-A-92 and RCR-A-194:

| | <u>Average Actual Vacancies</u> |
|----------------------------------|-------------------------------------|
| 2005 | 117 |
| 2006 | 87 |
| 2007 | 35 |
| 2008 | 28 |
| 2009 - 6 months through June | 21 |
| Recommended for use in this case | <u>20</u> |

**ELIZABETHTOWN GAS COMPANY
OFFICERS BENEFIT EXPENSE ADJUSTMENTS**

| | | |
|---|-------------------|-----|
| 1. Remove Non-Qualified Excess Benefit Plan Expenses | | |
| a. ETG "Direct" | \$ (6,274) | (1) |
| b. AGSC Allocated to ETG | (148,671) | (1) |
| c. Total Expense Removal | <u>(154,945)</u> | |
| 2. Remove AGSC Financial Planning Plan Expenses Allocated to ETG | (12,941) | (2) |
| 3. Remove ETG Supplemental Executive Retirement Plan (SERP) Expenses | <u>(90,399)</u> | (3) |
| 4. Total Recommended Expense Removal | (258,285) | |
| 5. Income Taxes @ Composite Rate of 41.084% | <u>(106,114)</u> | |
| 6. Recommended Increase in After-Tax Operating Income | <u>\$ 152,171</u> | |

(1) RCR-A-146.1

(2) Response to RCR-A-147(d)

(3) Response to RCR-A-104(a)

**ELIZABETHTOWN GAS COMPANY
 UNCOLLECTIBLE EXPENSE ADJUSTMENT**

| | <u>ETG 6+6</u> | <u>Adjustments</u> | <u>RC</u> |
|---|---------------------|--------------------|---------------------|
| | (1) | | |
| 1. Pro Forma Operating Revenues | \$ 522,714,216 | | \$ 547,611,307 (2) |
| 2. Uncollectible Ratio | <u>1.7535%</u> | | <u>1.5500%</u> (3) |
| 3. Pro Forma Uncollectible Expense | <u>\$ 9,165,651</u> | (677,676) | <u>\$ 8,487,975</u> |
| 4. Income Taxes @ Composite Rate of 41.084% | | <u>(278,416)</u> | |
| 5. Recommended Increase in After-Tax Operating Income | | <u>\$ 399,259</u> | |

(1) 6+6 Schedule MJM-12.4, Workpapers Supporting 6+6 Schedule MJM-4-A, Adjustment 3(d)

(2) RCR-A-76.2

(3) Per responses to RCR-A-142 and 173:

| | <u>Net Write-Off to Revenue Ratio</u> | |
|--------------------|---|-------|
| 2004 | 0.86% | |
| 2005 | 0.71% | |
| 2006 | 0.84% | |
| 2007 | 0.87% | |
| 2008 | 1.75% | |
| 12-mos. ended 4/09 | 1.68% | |
| 2009 Budget | 1.55% | |
| Recommended Ratio | <table border="1"><tr><td>1.55%</td></tr></table> | 1.55% |
| 1.55% | | |

**ELIZABETHTOWN GAS COMPANY
CONSERVATION PROGRAM EXPENSE ADJUSTMENT**

| | <u>ETG 6+6</u> | <u>Adjustments</u> | <u>RC</u> |
|---|-------------------|--------------------|-------------|
| | (1) | | (2) |
| 1. Outreach | \$400,000 | | \$ - |
| 2. Maintenance | 76,800 | | - |
| 3. Admin Project Manager | 100,000 | | - |
| 4. Addition of Four Energy Efficiency Auditors | <u>363,200</u> | | <u>-</u> |
| 5. Total Conservation Program Expenses | <u>\$ 940,000</u> | \$ (940,000) | <u>\$ -</u> |
| 6. Income Taxes @ Composite Rate of 41.084% | | <u>(386,190)</u> | |
| 7. Recommended Increase in After-Tax Operating Income | | <u>\$ 553,810</u> | |

(1) 6+6 Schedule MJM-12.4, Workpapers Supporting 6+6 Schedule MJM-4-A, Adjustment 3(l)

(2) Testimony of Richard Lelash

**ELIZABETHTOWN GAS COMPANY
 NEW JERSEY CALL CENTER EXPENSE ADJUSTMENT**

| | <u>ETG 6+6</u> | <u>Adjustments</u> | <u>RC</u> |
|--|---------------------|-----------------------|------------------------|
| | (1) | | |
| 1. Payroll Costs | \$ 4,129,530 | \$ (260,000) (2) | \$ 3,869,530 |
| 2. Non-Payroll Costs | 226,035 | | 226,035 |
| 3. Sub-Total | <u>4,355,565</u> | <u>(260,000)</u> | <u>4,095,565</u> |
| 4. Non-Recurring Transition Costs | 899,386 | | - |
| 5. Job Creation Tax Rebates | <u>(159,000)</u> | | <u>-</u> |
| 6. Net Transition Costs | 740,386 | | - |
| 7. Amortization Period (Yrs) | <u>5</u> | | |
| 8. Transition Cost Amortization | <u>148,077</u> | <u>(148,077)</u> | <u>-</u> |
| 9. Service Performance Penalty | <u>-</u> | <u>(1,000,000)</u> | <u>(1,000,000)</u> (3) |
| 10. Total NJ Call Center Expenses [L3 + L8 + L9] | <u>\$ 4,503,642</u> | <u>\$ (1,408,077)</u> | <u>\$ 3,095,565</u> |
| 10. Income Taxes @ Composite Rate of 41.084% | | <u>(578,494)</u> | |
| 11. Recommended Increase in After-Tax Operating Income | | <u>\$ 829,583</u> | |

(1) 6+6 Schedule MJM-12.4, Workpapers Supporting 6+6 Schedule MJM-4-A, Adjustment 3(e)

(2) Removal of incentive compensation - per response to RCR-A-170

(3) Testimony of Richard Lelash

ELIZABETHTOWN GAS COMPANY
REMOVAL OF INTERNAL LABOR EXPENSE FOR ENVIRONMENTAL REMEDIATION

| | | | |
|---|----|----------------------|-----|
| 1. Payroll O&M Expenses Associated with Environmental Remediation | \$ | 65,000 | (1) |
| 2. Income Taxes @ Composite Rate of 41.084% | | <u>26,705</u> | |
| 3. Recommended Increase in After-Tax Operating Income | \$ | <u><u>38,295</u></u> | |

(1) Responses to RCR-A-136 and S-RREV-83

**ELIZABETHTOWN GAS COMPANY
 PRP REGULATORY ASSET AMORTIZATION ADJUSTMENT**

| | <u>ETG 6+6</u> | <u>Adjustments</u> | <u>RC</u> |
|---|-------------------|--------------------|-------------------|
| | (1) | | |
| 1. PRP Regulatory Asset Balance at 12/31/09 | \$ 1,423,056 | | \$ 1,423,056 |
| 2. Amortization Period (Yrs) | <u>3</u> | | <u>5</u> |
| 3. Annual Amortization | <u>\$ 474,352</u> | \$ (189,741) | <u>\$ 284,611</u> |
| 4. Income Taxes @ Composite Rate of 41.084% | | <u>(77,953)</u> | |
| 5. Recommended Increase in After-Tax Operating Income | | <u>\$ 111,788</u> | |

(1) 6+6 Schedule MJM-12.4-A, Workpapers Supporting 6+6 Schedule MJM-4-A, Adjustment 3(m)

**ELIZABETHTOWN GAS COMPANY
MISCELLANEOUS EXPENSE ADJUSTMENTS**

| | | |
|---|------------------|-----|
| 1. Remove Council for Responsible Energy Expenses Allocated from AGSC to ETG | \$ (49,712) | (1) |
| 2. Remove Additional Non-Jurisdictional NJUA Dues | <u>(2,126)</u> | (2) |
| 3. Total Miscellaneous Expense Adjustments | (51,838) | |
| 4. Income Taxes @ Composite Rate of 41.084% | <u>(21,297)</u> | |
| 5. Recommended Increase in After-Tax Operating Income | <u>\$ 30,541</u> | |

(1) 3+9 2009 AGSC budget account 660014: \$379,478 x ETG allocation factor of 13.10% = \$49,712

(2) Response to RCR-A-190

**ELIZABETHTOWN GAS COMPANY
 DEPRECIATION EXPENSE ADJUSTMENT**

| | <u>ETG 6+6</u> (1) | <u>Adjustments</u> | <u>RC</u> | |
|---|-----------------------|---------------------|----------------------|-----|
| 1. ETG Depreciation | \$ 21,606,779 | \$ (5,192,802) | \$ 16,413,977 | (2) |
| 2. AGSC-Allocated Depreciation | 1,515,597 | \$ (264,471) | 1,251,126 | (3) |
| 3. Amortization of Leased Vehicles | <u>19,549</u> | | <u>19,549</u> | |
| 4. Total Depreciation Expense | <u>\$ 23,141,925</u> | (5,457,273) | <u>\$ 17,684,652</u> | |
| 5. Income Taxes @ Composite Rate of 41.084% | | <u>(2,242,066)</u> | | |
| 6. Recommended Increase in After-Tax Operating Income | | <u>\$ 3,215,207</u> | | |

(1) 6+6 Schedule MJM-12.4-A, Supporting Schedule MJM-4, Adjustment 4(a)

(2) Testimony of Michael Majoros: ETG depreciation of \$18,007,978 less COR Reg Liab amortization of \$1,594,001

(3) Response to RCR-A-148

APPENDIX I

PRIOR REGULATORY EXPERIENCE OF ROBERT J. HENKES

* = Testimonies prepared and submitted

ARKANSAS

| | | |
|--|-----------------|---------|
| Southwestern Bell Telephone Company Divestiture Base Rate Proceeding* | Docket 83-045-U | 09/1983 |
|--|-----------------|---------|

DELAWARE

| | | |
|---|--------------|---------|
| Delmarva Power and Light Company Electric Fuel Clause Proceeding | Docket 41-79 | 04/1980 |
|---|--------------|---------|

| | | |
|---|--------------|---------|
| Delmarva Power and Light Company Electric Fuel Clause Proceeding | Docket 80-39 | 02/1981 |
|---|--------------|---------|

| | | |
|--|----------------------------|---------|
| Delmarva Power and Light Company Sale of Power Station Generation | Complaint Docket 279-80 | 04/1981 |
|--|----------------------------|---------|

| | | |
|---|--------------|---------|
| Delmarva Power and Light Company Electric Base Rate Proceeding | Docket 81-12 | 06/1981 |
|---|--------------|---------|

| | | |
|---|--------------|---------|
| Delmarva Power and Light Company Gas Base Rate Proceeding* | Docket 81-13 | 08/1981 |
|---|--------------|---------|

| | | |
|--|--------------|---------|
| Delmarva Power and Light Company Electric Fuel Clause Proceeding* | Docket 82-45 | 04/1983 |
|--|--------------|---------|

| | | |
|--|--------------|---------|
| Delmarva Power and Light Company Electric Fuel Clause Proceeding* | Docket 83-26 | 04/1984 |
|--|--------------|---------|

| | | |
|--|--------------|---------|
| Delmarva Power and Light Company Electric Fuel Clause Proceeding* | Docket 84-30 | 04/1985 |
|--|--------------|---------|

| | | |
|--|--------------|---------|
| Delmarva Power and Light Company Electric Fuel Clause Proceeding* | Docket 85-26 | 03/1986 |
|--|--------------|---------|

| | | |
|--|--------------|---------|
| Delmarva Power and Light Company Report of DP&L Operating Earnings* | Docket 86-24 | 07/1986 |
|--|--------------|---------|

| | | |
|--|--------------|--------------------|
| Delmarva Power and Light Company Electric Base Rate Proceeding* | Docket 86-24 | 12/1986 01/1987 |
|--|--------------|--------------------|

| | | |
|--|--------------|---------|
| Delmarva Power and Light Company Report Re. PROMOD and Its Use in | Docket 85-26 | 10/1986 |
|--|--------------|---------|

Appendix Page 2
Prior Regulatory Experience of Robert J. Henkes

Fuel Clause Proceedings*

| | | |
|--|-------------------------------------|---------|
| Diamond State Telephone Company Base Rate Proceeding* | Docket 86-20 | 04/1987 |
| Delmarva Power and Light Company Electric Fuel Clause Proceeding* | Docket 87-33 | 06/1988 |
| Delmarva Power and Light Company Electric Fuel Clause Proceeding* | Docket 90-35F | 05/1991 |
| Delmarva Power and Light Company Electric Base Rate Proceeding* | Docket 91-20 | 10/1991 |
| Delmarva Power and Light Company Gas Base Rate Proceeding* | Docket 91-24 | 04/1992 |
| Artesian Water Company Water Base Rate Proceeding* | Docket 97-66 | 07/1997 |
| Artesian Water Company Water Base Rate Proceeding* | Docket 97-340 | 02/1998 |
| United Water Delaware Water Base Rate Proceeding* | Docket 98-98 | 08/1998 |
| Delmarva Power and Light Company Revenue Requirement and Stranded Cost Reviews | Not Docketed | 12/1998 |
| Artesian Water Company Water Base Rate Proceeding* | Docket 99-197 (Direct Test.) | 09/1999 |
| Artesian Water Company Water Base Rate Proceeding* | Docket 99-197 (Supplement. Test) | 10/1999 |
| Tidewater Utilities/ Public Water Co. Water Base Rate Proceedings* | Docket No. 99-466 | 03/2000 |
| Delmarva Power & Light Company Competitive Services Margin Sharing Proceeding* | Docket No. 00-314 | 03/2001 |
| Artesian Water Company Water Base Rate Proceeding* | Docket No. 00-649 | 04/2001 |
| Chesapeake Gas Company | Docket No. 01-307 | 12/2001 |

Gas Base Rate Proceeding*

| | | |
|---|-------------------|---------|
| Tidewater Utilities Water Base Rate Proceeding* | Docket No. 02-28 | 07/2002 |
| Artesian Water Company Water Base Rate Proceeding* | Docket No. 02-109 | 09/2002 |
| Delmarva Power & Light Company Electric Cost of Service Proceeding | Docket No. 02-231 | 03/2003 |
| Delmarva Power & Light Company Gas Base Rate Proceeding* | Docket No. 03-127 | 08/2003 |
| Artesian Water Company Water Base Rate Proceeding* | Docket No. 04-42 | 08/2004 |
| United Water Delaware Water Base Rate Proceeding* | Docket No. 06-174 | 10/2006 |
| United Water Delaware Water Base Rate Proceeding* | Docket No. 09-60 | 06/2009 |

DISTRICT OF COLUMBIA

| | | |
|--|--------------------|----------|
| District of Columbia Natural Gas Co. Gas Base Rate Proceeding* | Formal Case 870 | 05/1988 |
| District of Columbia Natural Gas Co. Gas Base Rate Proceeding* | Formal Case 890 | 02/1990 |
| District of Columbia Natural Gas Co. Waiver of Certain GS Provisions | Formal Case 898 | 08/1990 |
| Chesapeake and Potomac Telephone Co. Base Rate Proceeding* | Formal Case 850 | 07/1991 |
| Chesapeake and Potomac Telephone Co. Base Rate Proceeding* | Formal Case 926 | 10/1993 |
| Bell Atlantic - District of Columbia SPF Surcharge Proceeding | Formal Case 926 | 06/19/94 |
| Bell Atlantic - District of Columbia Price Cap Plan and Earnings Review | Formal Case 814 IV | 07/1995 |

GEORGIA

| | | |
|---|-------------------|---------|
| Southern Bell Telephone Company Base Rate Proceeding | Docket 3465-U | 08/1984 |
| Southern Bell Telephone Company Base Rate Proceeding | Docket 3518-U | 08/1985 |
| Georgia Power Company Electric Base Rate and Nuclear Power Plant Phase-In Proceeding* | Docket 3673-U | 08/1987 |
| Georgia Power Company Electric Base Rate and Nuclear Power Plant Phase-In Proceeding* | Docket 3840-U | 08/1989 |
| Southern Bell Telephone Company Base Rate Proceeding | Docket 3905-U | 08/1990 |
| Southern Bell Telephone Company Implementation, Administration and Mechanics of Universal Service Fund* | Docket 3921-U | 10/1990 |
| Atlanta Gas Light Company Gas Base Rate Proceeding* | Docket 4177-U | 08/1992 |
| Southern Bell Telephone Company Report on Cash Working Capital* | Docket 3905-U | 03/1993 |
| Atlanta Gas Light Company Gas Base Rate Proceeding* | Docket No. 4451-U | 08/1993 |
| Atlanta Gas Light Company Gas Base Rate Proceeding | Docket No. 5116-U | 08/1994 |
| Georgia Independent Telephone Companies Earnings Review and Show Cause Proceedings | Various Dockets | 1994 |
| Georgia Power Company Earnings Review - Report to GPSC* | Non-Docketed | 09/1995 |
| Georgia Alltel Telecommunication Companies Earnings and Rate Reviews | Docket No. 6746-U | 07/1996 |

| | | |
|---|--------------------|---------|
| Frontier Communications of Georgia Earnings and Rate Review | Docket No. 4997-U | 07/1996 |
| Georgia Power Company Electric Base Rate / Accounting Order Proceeding | Docket No. 9355-U | 12/1998 |
| Savannah Electric Power Company Electric Base Rate Case/Alternative Rate Plan* | Docket No. 14618-U | 03/2002 |
| Georgia Power Company Electric Base Rate / Alternative Rate Plan Proceeding* | Docket No. 18300-U | 12/2004 |
| Savannah Electric Power Company Electric Base Rate Case/Alternative Rate Plan* | Docket No. 19758-U | 03/2005 |
| Georgia Power Company Electric Base Rate Case/Alternative Rate Plan* | Docket No. 25060-U | 10/2007 |

FERC

| | | |
|---|----------------------|---------|
| Philadelphia Electric/Conowingo Power Electric Base Rate Proceeding* | Docket ER 80-557/558 | 07/1981 |
|---|----------------------|---------|

KENTUCKY

| | | |
|---|-------------|---------|
| Kentucky Power Company Electric Base Rate Proceeding* | Case 8429 | 04/1982 |
| Kentucky Power Company Electric Base Rate Proceeding* | Case 8734 | 06/1983 |
| Kentucky Power Company Electric Base Rate Proceeding* | Case 9061 | 09/1984 |
| South Central Bell Telephone Company Base Rate Proceeding* | Case 9160 | 01/1985 |
| Kentucky-American Water Company Base Rate Proceeding* | Case 97-034 | 06/1997 |
| Delta Natural Gas Company Base Rate Proceeding* | Case 97-066 | 07/1997 |

Appendix Page 6
Prior Regulatory Experience of Robert J. Henkes

| | | |
|---|---------------------|---------|
| Kentucky Utilities and LG&E Company Environmental Surcharge Proceeding | 97-SC-1091-DG | 01/1999 |
| Delta Natural Gas Company Experimental Alternative Regulation Plan* | Case No. 99-046 | 07/1999 |
| Delta Natural Gas Company Base Rate Proceeding* | Case No. 99-176 | 09/1999 |
| Louisville Gas & Electric Company Gas Base Rate Proceeding* | Case No. 2000-080 | 06/2000 |
| Kentucky-American Water Company Base Rate Proceeding* | Case No. 2000-120 | 07/2000 |
| Jackson Energy Cooperative Corporation Electric Base Rate Proceeding* | Case No. 2000-373 | 02/2001 |
| Kentucky-American Water Company Base Rate Rehearing* | Case No. 2000-120 | 02/2001 |
| Kentucky-American Water Company Rehearing Opposition Testimony* | Case No. 2000-120 | 03/2001 |
| Union Light Heat and Power Company Gas Base Rate Proceeding* | Case No. 2001-092 | 09/2001 |
| Louisville Gas & Electric Company and Kentucky Utilities Company Deferred Debits Accounting Order | Case No. 2001-169 | 10/2001 |
| Fleming-Mason Energy Cooperative Electric Base Rate Proceeding | Case No. 2001-244 | 05/2002 |
| Northern Kentucky Water District Water District Base Rate Proceeding | Case No. 2003-0224 | 02/2004 |
| Louisville Gas & Electric Company Electric Base Rate Proceeding* | Case No. 2003-0433 | 03/2004 |
| Louisville Gas & Electric Company Gas Base Rate Proceeding* | Case No. 2003-0433 | 03/2004 |
| Delta Natural Gas Company Base Rate Proceeding* | Case No. 2004-00067 | 07/2004 |

Appendix Page 7
Prior Regulatory Experience of Robert J. Henkes

| | | |
|--|---------------------|---------|
| Union Light Heat and Power Company Gas Base Rate Proceeding* | Case No. 2005-00042 | 06/2005 |
| Big Sandy Rural Electric Cooperative Electric Base Rate Proceeding | Case No. 2005-00125 | 08/2005 |
| Louisville Gas & Electric Company Value Delivery Surcredit Mechanism* | Case No. 2005-00352 | 12/2005 |
| Kentucky Utilities Company Value Delivery Surcredit Mechanism* | Case No. 2005-00351 | 12/2005 |
| Kentucky Power Company Electric Base Rate Proceeding* | Case No. 2005-00341 | 01/2006 |
| Cumberland Valley Electric Cooperative Electric Base Rate Proceeding | Case No. 2005-00187 | 05/2006 |
| South Kentucky Rural Electric Cooperative Electric Base Rate Proceeding | Case No. 2005-00450 | 07/2006 |
| Duke Energy Kentucky Electric Base Rate Proceeding* | Case No. 2006-00172 | 09/2006 |
| Atmos Energy Corporation Gas Show Cause Proceeding* | Case No. 2005-00057 | 09/2006 |
| Inter County Electric Cooperative Electric Base Rate Proceeding | Case No. 2006-00415 | 04/2007 |
| Atmos Energy Corporation Gas Base Rate Proceeding* | Case No. 2006-00464 | 04/2007 |
| Columbia Gas of Kentucky Gas Base Rate Proceeding* | Case No. 2007-00008 | 06/2007 |
| Delta Natural Gas Company Gas Base Rate Proceeding – Alternative Rate Mechanism* | Case No. 2007-00089 | 08/2007 |
| Nolin Rural Electric Cooperative Corporation Electric Rate Proceeding | Case No. 2006-00466 | 09/2007 |
| Fleming-Mason Energy Cooperative Electric Base Rate Proceeding | Case No. 2006-00022 | 10/2007 |

Appendix Page 8
Prior Regulatory Experience of Robert J. Henkes

| | | |
|--|---------------------|---------|
| Jasckson Energy Cooperative Electric Base Rate Proceeding | Case No. 2007-00333 | 03/2008 |
| Jackson Purchase Energy Corporation Electric Base Rate Proceeding | Case No. 2007-00116 | 04/2008 |
| Blue Grass Energy Cooperative Electric Base Rate Proceeding | Case No. 2008-00011 | 7/2008 |
| Louisville Gas & Electric Company Electric and Gas Base Rate Proceedings* | Case No. 2008-00252 | 10/2008 |
| Kentucky Utilities Company Electric Base Rate Proceeding* | Case No. 2008-00251 | 10/2008 |
| Owen Electric Cooperative Corporation Electric Base Rate Proceeding | Case No. 2008-00154 | 12/2008 |
| Kenergy Corporation Electric Base Rate Proceeding | Case No. 2008-00323 | 12/2008 |
| Kentucky-American Water Company Water Base Rate Proceeding* | Case No. 2008-00427 | 04/2009 |
| Grayson Rural Electric Cooperative Electric Base Rate Proceeding | Case No. 2008-00254 | 04/2009 |
| Farmers Rural Electric Cooperative Electric Base Rate Proceeding | Case No. 2008-00030 | 04/2009 |
| Big Sandy Electric Cooperative Electric Base Rate Proceeding | Case No. 2008-00401 | 04/2009 |
| <u>MAINE</u> | | |
| Continental Telephone Company of Maine Base Rate Proceeding | Docket 90-040 | 12/1990 |
| Central Maine Power Company Electric Base Rate Proceeding | Docket 90-076 | 03/1991 |
| New England Telephone Corporation - Maine Chapter 120 Earnings Review | Docket 94-254 | 12/1994 |

MARYLAND

| | | |
|---|-----------|---------|
| Potomac Electric Power Company Electric Base Rate Proceeding* | Case 7384 | 01/1980 |
| Delmarva Power and Light Company Electric Base Rate Proceeding* | Case 7427 | 08/1980 |
| Chesapeake and Potomac Telephone Company Western Electric and License Contract | Case 7467 | 10/1980 |
| Chesapeake and Potomac Telephone Company Base Rate Proceeding* | Case 7467 | 10/1980 |
| Washington Gas Light Company Gas Base Rate Proceeding | Case 7466 | 11/1980 |
| Delmarva Power and Light Company Electric Base Rate Proceeding* | Case 7570 | 10/1981 |
| Chesapeake and Potomac Telephone Company Base Rate Proceeding* | Case 7591 | 12/1981 |
| Chesapeake and Potomac Telephone Company Base Rate Proceeding* | Case 7661 | 11/1982 |
| Chesapeake and Potomac Telephone Company Computer Inquiry II* | Case 7661 | 12/1982 |
| Chesapeake and Potomac Telephone Company Divestiture Base Rate Proceeding* | Case 7735 | 10/1983 |
| AT&T Communications of Maryland Base Rate Proceeding | Case 7788 | 1984 |
| Chesapeake and Potomac Telephone Company Base Rate Proceeding* | Case 7851 | 03/1985 |
| Potomac Electric Power Company Electric Base Rate Proceeding | Case 7878 | 1985 |
| Delmarva Power and Light Company Electric Base Rate Proceeding | Case 7829 | 1985 |

NEW HAMPSHIRE

| | | |
|--|------------------|---------|
| Granite State Electric Company Electric Base Rate Proceeding | Docket DR 77-63 | 1977 |
| <u>NEW JERSEY</u> | | |
| Elizabethtown Water Company Water Base Rate Proceeding | Docket 757-769 | 07/1975 |
| Jersey Central Power and Light Company Electric Base Rate Proceeding | Docket 759-899 | 09/1975 |
| Middlesex Water Company Water Base Rate Proceeding | Docket 761-37 | 01/1976 |
| Jersey Central Power and Light Company Electric Base Rate Proceeding | Docket 769-965 | 09/1976 |
| Public Service Electric and Gas Company Electric and Gas Base Rate Proceedings | Docket 761-8 | 10/1976 |
| Atlantic City Electric Company Electric Base Rate Proceeding* | Docket 772-113 | 04/1977 |
| Public Service Electric and Gas Company Electric and Gas Base Rate Proceedings* | Docket 7711-1107 | 05/1978 |
| Public Service Electric and Gas Company Raw Materials Adjustment Clause | Docket 794-310 | 04/1979 |
| Rockland Electric Company Electric Base Rate Proceeding* | Docket 795-413 | 09/1979 |
| New Jersey Bell Telephone Company Base Rate Proceeding | Docket 802-135 | 02/1980 |
| Rockland Electric Company Electric Fuel Clause Proceeding* | Docket 8011-836 | 02/1981 |
| Rockland Electric Company Electric Base Rate Proceeding* | Docket 811-6 | 05/1981 |
| Rockland Electric Company Electric Fuel Clause Proceeding* | Docket 8110-883 | 02/1982 |

Appendix Page 11
Prior Regulatory Experience of Robert J. Henkes

| | | |
|--|--------------------|---------|
| Public Service Electric and Gas Company Electric Fuel Clause Proceeding* | Docket 812-76 | 08/1982 |
| Public Service Electric and Gas Company Raw Materials Adjustment Clause | Docket 812-76 | 08/1982 |
| New Jersey Bell Telephone Company Base Rate Proceeding | Docket 8211-1030 | 11/1982 |
| Rockland Electric Company Electric Fuel Clause Proceeding* | Docket 829-777 | 12/1982 |
| Public Service Electric and Gas Company Electric and Gas Base Rate Proceedings* | Docket 837-620 | 10/1983 |
| New Jersey Bell Telephone Company Base Rate Proceeding | Docket 8311-954 | 11/1983 |
| AT&T Communications of New Jersey Base Rate Proceeding* | Docket 8311-1035 | 02/1984 |
| Rockland Electric Company Electric Fuel Clause Proceeding* | Docket 849-1014 | 11/1984 |
| AT&T Communications of New Jersey Base Rate Proceeding* | Docket 8311-1064 | 05/1985 |
| Public Service Electric and Gas Company Electric and Gas Base Rate Proceedings* | Docket ER8512-1163 | 05/1986 |
| Public Service Electric and Gas Company Electric Fuel Clause Proceeding* | Docket ER8512-1163 | 07/1986 |
| Rockland Electric Company Electric Fuel Clause Proceeding* | Docket ER8609-973 | 12/1986 |
| Rockland Electric Company Electric Fuel Clause Proceeding* | Docket ER8710-1189 | 01/1988 |
| Public Service Electric and Gas Company Electric Fuel Clause Proceeding* | Docket ER8512-1163 | 02/1988 |
| United Telephone of New Jersey Base Rate Proceeding | Docket TR8810-1187 | 08/1989 |

Appendix Page 12
 Prior Regulatory Experience of Robert J. Henkes

| | | |
|--|---------------------|---------|
| Rockland Electric Company Electric Fuel Clause Proceeding* | Docket ER9009-10695 | 09/1990 |
| United Telephone of New Jersey Base Rate Proceeding | Docket TR9007-0726J | 02/1991 |
| Elizabethtown Gas Company Gas Base Rate Proceeding* | Docket GR9012-1391J | 05/1991 |
| Rockland Electric Company Electric Fuel Clause Proceeding | Docket ER9109145J | 11/1991 |
| Jersey Central Power and Light Company Electric Fuel Clause Proceeding | Docket ER91121765J | 03/1992 |
| New Jersey Natural Gas Company Gas Base Rate Proceeding* | Docket GR9108-1393J | 03/1992 |
| Public Service Electric and Gas Company Electric and Gas Base Rate Proceedings* | Docket ER91111698J | 07/1992 |
| Rockland Electric Company Electric Fuel Clause Proceeding | Docket ER92090900J | 12/1992 |
| Middlesex Water Company Water Base Rate Proceeding* | Docket WR92090885J | 01/1993 |
| Elizabethtown Water Company Water Base Rate Proceeding* | Docket WR92070774J | 02/1993 |
| Public Service Electric and Gas Company Electric Fuel Clause Proceeding | Docket ER91111698J | 03/1993 |
| New Jersey Natural Gas Company Gas Base Rate Proceeding* | Docket GR93040114 | 08/1993 |
| Atlantic City Electric Company Electric Fuel Clause Proceeding | Docket ER94020033 | 07/1994 |
| Borough of Butler Electric Utility Various Electric Fuel Clause Proceedings | Docket ER94020025 | 1994 |
| Elizabethtown Water Company Water Base Rate Proceeding | Non-Docketed | 11/1994 |
| Public Service Electric and Gas Company | Docket ER 94070293 | 11/1994 |

Electric Fuel Clause Proceeding

| | | |
|---|---|---------|
| Rockland Electric Company Electric Fuel Clause Proceeding and Purchased Power Contract By-Out | Docket Nos. 940200045 and ER 9409036 | 12/1994 |
| Jersey Central Power & Light Company Electric Fuel Clause Proceeding | Docket ER94120577 | 05/1995 |
| Elizabethtown Water Company Purchased Water Adjustment Clause Proceeding* | Docket WR95010010 | 05/1995 |
| Middlesex Water Company Purchased Water Adjustment Clause Proceeding | Docket WR94020067 | 05/1995 |
| New Jersey American Water Company* Base Rate Proceeding | Docket WR95040165 | 01/1996 |
| Rockland Electric Company Electric Fuel Clause Proceeding | Docket ER95090425 | 01/1996 |
| United Water of New Jersey Base Rate Proceeding* | Docket WR95070303 | 01/1996 |
| Elizabethtown Water Company Base Rate Proceeding* | Docket WR95110557 | 03/1996 |
| New Jersey Water and Sewer Adjustment Clauses Rulemaking Proceeding* | Non-Docketed | 03/1996 |
| United Water Vernon Sewage Company Base Rate Proceeding* | Docket WR96030204 | 07/1996 |
| United Water Great Gorge Company Base Rate Proceeding* | Docket WR96030205 | 07/1996 |
| South Jersey Gas Company Base Rate Proceeding | Docket GR960100932 | 08/1996 |
| Middlesex Water Company Purchased Water Adjustment Clause Proceeding* | Docket WR96040307 | 08/1996 |
| Atlantic City Electric Company Fuel Adjustment Clause Proceeding* | Docket No.ER96030257 | 08/1996 |
| Public Service Electric & Gas Company and | Docket Nos. ES96039158 | |

Appendix Page 14
 Prior Regulatory Experience of Robert J. Henkes

| | | |
|--|---|---------|
| Atlantic City Electric Company Investigation into the continuing outage of the Salem Nuclear Generating Station* | & ES96030159 | 10/1996 |
| Rockland Electric Company Electric Fuel Clause Proceeding* | Docket No.EC96110784 | 01/1997 |
| Consumers New Jersey Water Company Base Rate Proceeding* | Docket No.WR96100768 | 03/1997 |
| Atlantic City Electric Company Fuel Adjustment Clause Proceeding* | Docket No.ER97020105 | 08/1997 |
| Public Service Electric & Gas Company Electric Restructuring Proceedings* | Docket Nos. EX912058Y, EO97070461, EO97070462, EO97070463 | 11/1997 |
| Atlantic City Electric Company Limited Issue Rate Proceeding* | Docket No.ER97080562 | 12/1997 |
| Rockland Electric Company Limited Issue Rate Proceeding | Docket No.ER97080567 | 12/1997 |
| South Jersey Gas Company Limited Issue Rate Proceeding | Docket No.GR97050349 | 12/1997 |
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| Elizabethtown Water Company and Mount Holly Water Company Limited Issue Rate Proceedings | Docket Nos. WR97040288, WR97040289 | 12/1997 |
| United Water of New Jersey, United Water Toms River and United Water Lambertville Limited Issue Rate Proceedings | Docket Nos.WR9700540, WR97070541, WR97070539 | 12/1997 |
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| Middlesex Water Company Base Rate Proceeding* | Docket No. WR98090795 | 03/1999 |
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| Mount Holly Water Company Base Rate Proceeding - Phase II* | Docket No. WR99010032 | 09/1999 |
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| Applied Wastewater Management, Inc. Merger with Homestead Treatment Utility | Docket No. WM99020090 | 10/1999 |
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| Pineland Water Company Water Base Rate Proceeding* | Docket No. WR00070454 12/2000 |
| Pineland Wastewater Company Wastewater Base Rate Proceeding* | Docket No. WR00070455 12/2000 |
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Water Base Rate Proceeding

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| Elizabethtown Water Company Water Base Rate Proceeding* | Docket No. WR01040205 | 10/2001 |
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| New Jersey American Water Company Financing Proceeding | Docket No. WF01050337 | 12/2001 |
| Consumers New Jersey Water Company Stock Transfer/Change in Control Proceeding | Docket No. WF01080523 | 01/2002 |
| Consumers New Jersey Water Company Water Base Rate Proceeding | Docket No. WR02030133 | 07/2002 |
| New Jersey American Water Company Change of Control (Merger) Proceeding* | Docket No. WM01120833 | 07/2002 |
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| Public Service Electric & Gas Company Electric Base Rate Proceeding Direct Testimony* | Docket No. ER02050303 | 10/2002 |
| United Water Lambertville Land Sale Proceeding | Docket No. WM02080520 | 11/2002 |
| United Water Vernon Hills & Hampton Management Service Agreement | Docket No. WE02080528 | 11/2002 |

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| United Water New Jersey Metering Contract With Affiliate | Docket No. WO02080536 | 12/2002 |
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| Consumers New Jersey Water Company Acquisition of Maxim Sewerage Company | Docket No. WM02110808 | 05/2003 |
| Rockland Electric Company Audit of Competitive Services | Docket No. EA02020098 | 06/2003 |
| New Jersey Natural Gas Company Audit of Competitive Services | Docket No. GA02020100 | 06/2003 |
| Public Service Electric & Gas Company Audit of Competitive Services | Docket No. EA02020097 | 06/2003 |
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| Elizabethtown Water Company | Docket No. WR03070510 | 12/2003 |

Water Base Rate Proceeding*

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| New Jersey-American Water Company Water and Sewer Base Rate Proceeding* | Docket No. WR03070511 | 12/2003 |
| Applied Wastewater Management, Inc. Water and Sewer Base Rate Proceeding* | Docket No. WR03030222 | 01/2004 |
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| Consumers New Jersey Water Company Water Base Rate Proceeding | Docket No. WR02030133 | 07/2004 |
| Roxiticus Water Company Purchased Water Adjustment Clause | Docket No. WR04060454 | 08/2004 |
| Rockland Electric Company Societal Benefit Charge Proceeding | Docket No. ET04040235 | 08/2004 |
| Wildwood Water Utility Water Base Rate Proceeding - Interim Rates | Docket No. WR04070620 | 08/2004 |
| United Water Toms River Litigation Cost Accounting Proceeding | Docket No. WF04070603 | 11/2004 |
| Lake Valley Water Company Water Base Rate Proceeding | Docket No. WR04070722 | 12/2004 |
| Public Service Electric & Gas Company Customer Account System Proceeding | Docket No. EE04070718 | 02/2005 |
| Jersey Central Power and Light Company Various Land Sales Proceedings | Docket No. EM04101107 | 02/2005 |
| | Docket No. EM04101073 | 02/2005 |
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Buried Underground Distribution Tariff Proceeding

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| Aqua New Jersey Acquisition of Berkeley Water Co. Water Merger Proceeding | Docket No. WM04121767 | 08/2005 |
| Middlesex Water Company Water Base Rate Proceeding | Docket No. WR05050451 | 10/2005 |
| Public Service Electric & Gas Company Land Sale Proceeding | Docket No. EM05070650 | 10/2005 |
| Public Service Electric & Gas Company Merger of PSEG and Exelon Corporation Direct Testimony | Docket No. EM05020106 | 11/2005 |
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| Roxiticus Water Company Water Base Rate Proceeding | Docket No. WR06120884 | 04/2007 |
| United Water Company of New Jersey Change of Control Proceeding | Docket No. WM06110767 | 05/2007 |
| United Water Company of New Jersey Water Base Rate Proceeding* | Docket No. WR07020135 | 09/2007 |
| Middlesex Water Company Water Base Rate Proceeding | Docket No. WR07040275 | 09/2007 |
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| Fayson Lake Water Company Financing Case | Docket No. WF07080593 | 12/2007 |
| Atlantic City Electric Company Sales of Utility Properties | Docket No. EM07100800 | 12/2007 |
| Atlantic City Sewerage Company Base Rate and Purchased Sewerage Treatment Clause Proceedings | Docket No. WR07110866 | 04/2008 |
| SB Water Company Water Base Rate Proceeding | Docket No. WR07110840 | 04/2008 |
| Aqua New Jersey Water Company Water Base Rate Proceeding | Docket No. WR07120955 | 06/2008 |
| Environmental Disposal Corporation Water Base Rate Proceeding | Docket No. WR07090715 | 06/2008 |
| Middlesex Water Company Financing Case | Docket No. WF08040213 | 07/2008 |

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| Aqua New Jersey Water Company Franchise Case | Docket No. WE08040230 | 07/2008 |
| Aqua New Jersey Water Company Financing Case | Docket No. WF08040216 | 07/2008 |
| New Jersey American Water Company Water Base Rate Proceeding* | Docket No. WR08010020 | 07/2008 |
| United Water Toms River, Inc. Water Base Rate Proceeding | Docket No. WR08030139 | 08/2008 |
| New Jersey American Water Company Purchased Water and Purchased Sewer Treatment Adjustment Clauses | Docket No. WR08050371 | 10/2008 |
| Pinelands Water Company Water Base Rate Proceeding | Docket No. WR08040282 | 12/2008 |
| Pinelands Wastewater Company Wastewater Base Rate Proceeding | Docket No. WR08040283 | 12/2008 |
| Applied Wastewater Management, Inc. Wastewater Base Rate Proceeding | Docket No. WR08080550 | 03/2009 |
| New Jersey-American Water Company Implementation of Distribution System Improvement Charge (DSIC)* | Docket No. WO08050358 | 04/2009 |
| United Water New Jersey Water Base Rate Proceeding | Docket No. WR08090710 | 04/2009 |
| United Water Arlington Hills Sewerage Company Wastewater Base Rate Proceeding | Docket No. WR08100929 | 04/2009 |
| United Water West Milford Inc. Water Base Rate Proceeding | Docket No. WR08100928 | 04/2009 |
| Middlesex Water Company Purchased Water Adjustment Clause | Docket No. WR09010036 | 05/2009 |
| Atlantic City Sewerage Company Purchased Sewerage Treatment Adjustment Clause | Docket No. WR09030201 | 05/2009 |
| Roxiticus Water Company Purchased Water Adjustment Clause | Docket No. WR09020156 | 05/2009 |

Lawrenceville Water Company
Change of Control Proceeding

Docket No. WM08110984 06/2009

Roxbury Water Company
Water Base Rate Proceeding

Docket No. WR09010090 07/2009

NEW MEXICO

Southwestern Public Service Company
Electric Base Rate Proceeding*

Case 1957 11/1985

El Paso Electric Company
Rate Moderation Plan

Case 2009 1986

El Paso Electric Company
Electric Base Rate Proceeding

Case 2092 06/1987

Gas Company of New Mexico
Gas Base Rate Proceeding*

Case 2147 03/1988

El Paso Electric Company
Electric Base Rate Proceeding*

Case 2162 06/1988

Public Service Company of New Mexico
Phase-In Plan*

Case 2146/Phase II 10/1988

El Paso Electric Company
Electric Base Rate Proceeding*

Case 2279 11/1989

Gas Company of New Mexico
Gas Base Rate Proceeding*

Case 2307 04/1990

El Paso Electric Company
Rate Moderation Plan*

Case 2222 04/1990

Generic Electric Fuel Clause - New Mexico
Amendments to NMPSC Rule 550

Case 2360 02/1991

Southwestern Public Service Company
Rate Reduction Proceeding

Case 2573 03/1994

El Paso Electric Company
Base Rate Proceeding

Case 2722 02/1998

OHIO

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| Dayton Power and Light Company Electric Base Rate Proceeding | Case 76-823 | 1976 |
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PENNSYLVANIA

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RHODE ISLAND

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|---|-----------------|--|
| Blackstone Valley Electric Company Electric Base Rate Proceeding | Docket No. 1289 | |
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Newport Electric Company
Report on Emergency Relief

VERMONT

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| Continental Telephone Company of Vermont Base Rate Proceeding | Docket No. 3986 | |
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| Green Mountain Power Corporation Electric Base Rate Proceeding | Docket No. 5695 | 01/1994 |
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| Central Vermont Public Service Corp. Rate Investigation | Docket No. 5701 | 04/1994 |
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| Central Vermont Public Service Corp. Electric Base Rate Proceeding* | Docket No. 5724 | 05/1994 |
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| Green Mountain Power Corporation | Docket No. 5780 | 01/1995 |
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Electric Base Rate Proceeding*

Green Mountain Power Corporation
Electric Base Rate Proceeding*

Docket No. 5857

01/1996

VIRGIN ISLANDS

Virgin Islands Telephone Corporation
Base Rate Proceeding*

Docket 126